

# FINAL SERVICE DELIVERY AND BUDGET IMPLEMENTATION PLAN

## " The City of Heritage "



FOR THE YEAR 01 JULY 2025 TO 30 JUNE 2026

*This document serves to represent the Final Service Delivery and Budget Implementation Plan (SDBIP) for Ulundi Local Municipality for the Financial Year 2025/2026. This Plan is to be read together with the Council's Final Integrated Development Plan (IDP) and the Final Budget for 2025/2026.*

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## FOREWORD BY HIS WORSHIP THE MAYOR

It is my greatest pleasure that I present the Final Service Delivery and Budget Implementation Plan (SDBIP) which in turn is a commitment by the Ulundi Local Municipality to ensure that the organisation delivers on its mandate and priorities identified during the IDP and Budget Processes. This SDBIP interprets the five-year Integrated Development Plan (IDP) into a twelve-month contract between Administration, Council and the Community thereby expressing the goals and objectives set by Council as quantifiable outcomes to be implemented by the administration during the 2025/2026 financial year. The Municipality will adopt the IDP which serves as a guiding tool for ensuring that the Municipality delivers on the needs and aspirations of the community. The Ulundi Local Municipality will deliver the needs of the community in a more strategic, responsive, inclusive and performance driven manner. The contract between the Council and the Community is, by law, documented in the IDP which then plays a central role in guiding, informing and dictating on all planning, budgeting, investment, development, management and implementation.

The SDBIP is however, approved in compliance with the Municipal Finance Management Act to ensure that service delivery is carried out in an acceptable manner. The SDBIP document is aligned with the six KPI's formulated in line with the National Goals as listed hereunder:

- To provide basic services
- To promote local economic development
- To ensure municipal transformation and organisational development
- To ensure municipal financial viability and management
- To ensure good governance and public participation
- Integrated spatial development framework for sustainable development

These goals are further cascaded down to departments and sections within the Municipality with clear time frames and an allocated budget. The cascading of the goals to departments is to ensure that there is commitment and agreement on the deliverables to be undertaken by various departments per quarter. This defines how, what and when the Council allocated funds will be spent.

## Vision & Mission

### VISION

"A Developmental City of Heritage focusing on good governance, socio-economic development and upholding tradition to promote sustainable service delivery"

### MISSION

- To develop the institution and to facilitate institutional transformation
- To provide infrastructure and services to all, with emphasis on rural communities, in a sustainable manner
- To develop and support sustainable local economic development, through focusing on tourism development, and incorporating the youth
- To develop and support social development initiatives, particularly those focussed on the youth and the vulnerable
- To ensure good governance through leadership excellence and community participation
- To ensure continued sound financial management
- To ensure effective and efficient Land Use Management, taking cognisance of sound environmental practices.

## 3. Legislative Mandate

The Municipal Finance Management Act (MFMA) of 2003 requires that municipalities prepare a Service Delivery and Budget Implementation Plan (SDBIP) as a strategic financial Management tool to ensure that budgetary decisions that are adopted by municipalities for the financial year are aligned with their Integrated Development Plan.

Section 69 (3) (a) of the Municipal Finance Management Act, Act 56 of 2003 (MFMA) requires that the Accounting Officer to submit a Final Services Delivery and Budget Implementation Plan (SDBIP) to the Mayor:

- No later than 14 days after the approval of the Budget and
- Drafts of the performance agreements as required in terms of Section 57(1) (b) of the Municipal Systems Act, Act 32 of 2000.
- The Mayor must subsequently approve the SDBIP no later than 28 days after the approval of the Budget in accordance with section 53(1) (c) (ii) of the MFMA

Section 1 of the MFMA defines the SDBIP as:

*“a detailed plan approved by the Mayor of a Municipality in terms of section 53(1) (c) (ii) for implementing the municipality’s delivery of services and the execution of its annual budget and which must include the following:*

- Projections for each month
- Revenue to be collected by source; and
- Operational and capital expenditure by vote, and
- Service Delivery targets and performance indicators for each quarter.

This Plan is therefore, largely a one-year detailed plan which gives effect to the IDP and Budget of a Municipality.

It is a contract between the administration, Council and the community expressing the goals and objectives set by Council as quantifiable outcomes that can be implemented by the administration over the next twelve months. This provides the basis of measuring the performance in service delivery against end year targets and implementing the budget.

#### 4. The SDBIP Process

The Municipal Finance Management Act and the guiding MFMA Circular required the following to be included in the SDBIP of a municipality:

- Monthly projection of revenue to be collected for each source
- Monthly projections of Expenditure (operating and capital) and revenue for each vote
- Quarterly projections of service delivery targets and performance indicators for each vote
- Ward information for the delivery of specific service

The MFMA prescribes that each municipality must compile its SDBIP. The Mayor of a municipality is required to approve the SDBIP within 28 days after the approval of the budget and table same at a Municipal Council meeting and made public no later than 14 days after approval for information.

National Treasury’s MFMA Circular 13 further states that the SDBIP is a layered plan, once the top-layer targets have been set as in this document, the various departments of the municipality develop the next lower-level. The organisation of the SDBIP is in terms of the prescribed Key Performance Areas:

- Basic Service Delivery
- Municipal Institutional Development and Transformation
- Local Economic Development (LED)
- Municipal Financial Viability and Management
- Good Governance and Public Participation

## 5. **Monitoring and Evaluation**

The Municipal Council approves the Organisational Performance Management System. The performance management system makes provision for Quarterly and Mid-year performance reporting and reviews on the implementation of the SDBIP. The key focus areas and service delivery targets for the 2025/2026 are outlined in the following sections of this plan:

## PERFORMANCE MANAGMENT AREAS, DEVELOPMENT GOALS, DEVELOPMENT STRATEGIES AND DEVELOPMENT OBJECTIVES

### Key Performance Area: Basic Service Delivery

Goals	Key Focus Area	Objective	Strategies
To reduce levels of Infrastructure backlogs by providing Basic Services, Facilities and Maintaining existing Infrastructure.	Electricity	To provide an effective electricity distribution service within the license area of the Municipality (i.e., for those areas where the Municipality holds the distribution license)	<b>SO.1</b> Development and implementation of planned preventative maintenance programs
	Roads and Storm Water	Construction, upgrading and maintenance of the road and storm water network for those roads that the Municipality is responsible for	<b>SO.2</b> Implementation of planned and ad hoc maintenance of urban and township roads (including storm water)
			<b>SO.3</b> Construction, maintenance and upgrading of roads
	Waste Management	To provide an effective integrated waste management service within the Municipality	<b>SO.4</b> Development and implementation of an Integrated Waste Management Plan for the Municipality
	Community and Sport Facilities	Strategic development of community halls, Creches and Sport facilities to meet the recreational needs of the communities within the Municipality	<b>SO.5</b> Facilitate the construction of a community hall within areas where such halls are required
			<b>SO.6</b> Facilitate the construction of sports facilities within areas where such sport facilities are required
	Municipal Land	To ensure the availability of Council owned land for residential, commercial and industrial development	<b>SO.7</b> Identification of land for future development in accordance with the Land Used Management Scheme
			<b>SO.8</b> Promotion of a spirit of cooperation with traditional leadership to facilitate access to Council owned land within the traditional authority areas
			<b>SO.9</b> Issuing of Tittle Deeds for Mpungamhlophe community

Goals <sub>8</sub>	Key Focus Area	Objective	Strategies
	<b>Disaster Management</b>	To provide an effective and appropriate response to all disaster related occurrences within the Municipality	<b>SO.10</b> Implementation of the Level 1 Disaster Risk Management Plan approved by the Council of the Municipality
	<b>Housing</b>	To address the demand of housing within the Ulundi municipal area	<b>SO.11</b> Management of the construction and completion of all funded housing projects

#### Key Performance Area: Local Economic Development

Goal	Key Focus Area	Objective	Strategies	
<b>To promote Socio Economic growth and job opportunities</b>	<b>HIV / AIDS</b>	To reduce the incidence of infection and address the impact of the HIV / AIDS and other related pandemic diseases within the Municipality	<b>SO.12</b> Align municipal programmes with those of sector departments such as the Department of Health and the Department of Social Development, HIV/AIDS and other related pandemic diseases prevention and support	
	<b>Heritage and Culture</b>	To enhance and protect the cultural heritage of the communities within the Municipality	<b>SO.13</b> Development and implement cultural activities that underline and promote the cultural heritage of the municipal area	
	<b>Tourism</b>	To expand the economy of the Municipality by marketing the unique attributes of the area to attract visitors, both domestically and internationally	<b>SO.14</b> Publication and promotion of tourism related activities and facilities within the Ulundi municipal area	
	<b>Poverty Alleviation</b>		To assist communities in addressing the ravages of poverty prevalent within the Municipality	<b>SO.15</b> Facilitating access by communities to the poverty alleviation initiatives of national and provincial government
				<b>SO.16</b> Identification of indigent households within communities and providing those households with a range of services and benefits at no cost
<b>Special Groups</b>			<b>SO.17</b> Development and implementation of projects and programmes that focus on youth matters	

Goal <sub>9</sub>	Key Focus Area	Objective	Strategies
		To ensure that the needs of the constituent special groups within the Municipality are addressed as a priority	<b>SO.18</b> Development and implementation of programmes and projects that provide for the disabled, woman, men, civil society, children, and the elderly
	<b>Sport</b>	To promote participation in sports by communities within the Municipality	<b>SO.19</b> Development and implementation of programmes that are aimed at promoting sporting talent among the community members within the municipality
	<b>Safety and Security</b>	Maintenance of an environment that promotes safety and security of all communities within the Municipality	<b>SO.20</b> Facilitation of the provision for a security service to the municipality
<b>To promote Socio Economic growth and job opportunities</b>			<b>SO.21</b> Review and evaluate a strategy to deal with stray animals in the municipal area
	<b>Transport</b>	To ensure the full functionality of the Driving License Testing Centre	<b>SO.22</b> Monitoring of all functions at the Driving License Testing Centre in accordance with the provisions of the National Road Traffic Act
	<b>Local Economic Development</b>	To uplift communities and contribute to the alleviation of poverty by stimulating employment.	<b>SO.23</b> Stimulate the local economy within the Municipality through the development and implementation of initiatives that stimulate job creation
			<b>SO.24</b> Alignment with and provision of support to sector departments that address the challenges faced by the communities with regard to food security
			<b>SO.25</b> Ensure that Bid Committees are inspired to give preference to previously disadvantaged individual owned companies when evaluating and adjudicating Bids.
	<b>Development of SMMEs</b>	To stimulate development of small businesses and cooperatives as a vehicle to increase employment levels	<b>SO.26</b> Enhance and develop entrepreneurial skills among the communities in the municipality

### Key Performance Area: Municipal Institutional Development & Transformation

Goal	Key Focus Area	Objective	Strategies
<b>Empower and capacitate institutional structures and promotion of transparent cooperative governance.</b>	<b>Institutional Development</b>	To ensure that all positions within the organogram of the Municipality are aligned to the IDP	<b>SO.27</b> Review, Approve and Implement the Municipality's Organogram
			<b>SO.28</b> Compliance with Treasury Regulations regarding the salary budget component of the operational budget for the Municipality
			<b>SO.29</b> Development and Review of job descriptions for existing and new positions within the approved organogram in line with the IDP
	<b>Skills Development and Capacity Building</b>	To develop capacity within the Municipality for effective service delivery	<b>SO.30</b> Review and implement the recruitment and skills retention strategies
			<b>SO.31</b> Reduction in the dependency on consultants by ensuring ongoing skills transfer
			<b>SO.32</b> Ensure compliance with the Skills Development Act by implementing the Workplace Skills Plan.
<b>Employment Equity</b>	To transform the Municipality by implementation of employment equity principles	<b>SO.33</b> Implementation of the employment equity plan by addressing particular issues of gender and disability	

### Key Performance Area: Good Governance and Public Participation

Goal	Key Focus Area	Objective	Strategies
To be responsible, accountable, effective and efficient developmental municipality.	Municipal Governance	To promote good governance, accountability and transparency	<b>SO.34</b> Regular review, development of new policies, procedures and implementation of bylaws in compliance with local government legislation and regulations
			<b>SO.35</b> Promotion of effective communication with internal and external stakeholders
			<b>SO.36</b> Strengthening the oversight structures of Council to effectively and efficiently undertake monitoring and evaluation
			<b>SO.37</b> Training and development of political office bearers and political structures in the operation of Council
			<b>SO.38</b> Roll out of the performance management process within the municipality beyond section 56 managers
			<b>SO.39</b> Concluding of Performance Agreements in terms of Section 57 (2) (a) (i) (ii) of the Local Government: Municipal Systems Act, No. 32 of 2000
			<b>SO.40</b> Submission of Annual Performance Report in terms of Sec 46 of the MSA to AG, COGTA & Treasury
			<b>SO.41</b> Submission of Final Annual Report in terms of Sec 121 (1) of the Local Government: Municipal Finance Management Act No. 56 of 2003 to AG, COGTA & Treasury
<b>SO.42</b> Submission of Quarterly Reports to Council in terms of Section 52(d) of the Local Government: Municipal Finance Management Act No. 56 of 2003			

Goal <sup>12</sup>	Key Focus Area	Objective	Strategies
			<b>SO.43</b> Implementation of performance auditing as envisaged by the Municipal Systems Act and the Municipal Planning and Performance Regulations
		<b>SO.44</b> Management of risk within the structures and operations of the Municipality	
		Placing the primary focus on addressing the needs of communities within the Municipality	<b>SO.45</b> Training and development of community structures (ward committees) to support good governance
		<b>SO.46</b> Strengthening of public participation mechanisms in compliance with appropriate local government legislation and regulations	
		<b>SO.47</b> To ensure the inculcation of a customer care approach to the municipal administration	
		To ensure that the municipality performs its core functions effectively and efficiently in line with MSCOA Regulations.	<b>SO.48</b> Prioritization of departmental core functions to realize the municipality's goals
	<b>Integrated and Coordinated Development</b>	Promotion of integrated and coordinated development within the Municipality	<b>SO.50</b> Annual Review of the Ulundi IDP
			<b>SO.51</b> All development within the Municipality is guided by the IDP

**Key Performance Area: Municipal Financial Viability and Management**

Goal	Key Focus Area	Objective	Strategies
<p><b>Ensure Sound Financial Management and Accountability</b></p>	<p><b>Financial Management</b></p>	<p>To ensure that the Municipality remains financially viable</p>	<p><b>SO.52</b> Development of Building Bylaw</p>
		<p><b>SO.53</b> Development and implementation of measures to expand the revenue base</p>	
		<p><b>SO.54</b> Development and implementation of measures to reduce the level of customer debt owed to the Municipality</p>	
		<p><b>SO.55</b> To effectively and efficiently manage the Municipality's Cash Flow</p>	
		<p>Ensure the maintenance of sound financial practices</p>	<p><b>SO.56</b> Establishment and regular review of internal control procedures and controls</p>
		<p><b>SO.57</b> Maintain a cooperative linkage between the external and internal audit functions</p>	
		<p><b>SO.58</b> To work towards obtaining a Clean Audit Report from the Auditor-General</p>	
<p>Alignment of the operating and capital budget with the priorities reflected in the IDP</p>	<p><b>SO.59</b> Ensuring that there is synergy between the strategic planning and financial planning functions within the Municipality</p>		

**Key Performance Area: Spatial and Environmental**

	<b>Goals</b>	<b>Objective</b>	<b>Strategies</b>
<b>To redress the spatial imbalances and promote sustainable environmental planning.</b>	<b>Spatial Development</b>	Promotion of integrated and coordinated spatial development within the Municipality	<b>SO.60</b> Approve and implement the reviewed SDF
			<b>SO.61</b> Ensure creation of an enabling environment through improvement of Spatial and Land Use Development
			<b>SO.62</b> Ensure efficient, accurate and completeness of Data Collection for MIG, LED and Community Services Projects
			<b>SO.63</b> To promote and ensure effective use of GIS in the Municipality through strategy formulation and implementation
	<b>Environmental Management</b>	To ensure that the Municipality's development strategies and projects take cognizance of environmentally sensitive areas and promote the protection of environmental assets	<b>SO.64</b> Ensure that due consideration is given to the impact on the environment caused by the programs and projects planned and implemented within the municipal area
			<b>SO.65</b> Develop and implement programs and projects that address the environmental challenges, including those presented by Climate Change Impacts, faced by the Municipality
<b>SO.66</b> Develop and implement Programs for Alien Weed Eradication			

## **2. MONTHLY PROJECTIONS OF REVENUE TO BE COLLECTED BY SOURCE**

KZN266 Ulundi - Supporting Table SA25 Budgeted monthly revenue and expenditure

Description	Ref	Budget Year 2025/26												Medium Term Revenue and Expenditure Framework		
		July	August	Sept.	October	November	December	January	February	March	April	May	June	Budget Year 2025/26	Budget Year +1 2026/27	Budget Year +2 2027/28
<b>Revenue</b>																
<b>Exchange Revenue</b>																
Service charges - Electricity		9 207	9 207	9 207	9 207	9 207	9 207	9 207	9 207	9 207	9 207	9 207	9 207	110 480	115 449	118 333
Service charges - Water		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Service charges - Waste Water Management		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Service charges - Waste Management		1 009	1 009	1 009	1 009	1 009	1 009	1 009	1 009	1 009	1 009	1 009	1 009	12 114	12 659	12 975
Sale of Goods and Rendering of Services		58	58	58	58	58	58	58	58	58	58	58	58	702	767	1 077
Agency services		208	208	208	208	208	208	208	208	208	208	208	208	2 500	2 613	2 678
Interest		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Interest earned from Receivables		85	85	85	85	85	85	85	85	85	85	85	85	1 025	1 072	1 119
Interest earned from Current and Non Current Assets		183	183	183	183	183	183	183	183	183	183	183	183	2 192	3 558	3 690
Dividends		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Rent on Land		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Rental from Fixed Assets		184	184	184	184	184	184	184	184	184	184	184	184	2 205	2 304	2 362
Licence and permits		30	30	30	30	30	30	30	30	30	30	30	30	355	371	381
Special rating levies		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Operational Revenue		16	16	16	16	16	16	16	16	16	16	16	16	189	143	164
<b>Non-Exchange Revenue</b>																
Property rates		12 490	12 490	12 490	12 490	12 490	12 490	12 490	12 490	12 490	12 490	12 490	12 490	149 885	142 433	145 994
Surcharges and Taxes		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Fines, penalties and forfeits		50	50	50	50	50	50	50	50	50	50	50	50	600	627	643
Licences or permits		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Transfer and subsidies - Operational		18 557	18 557	18 557	18 557	18 557	18 557	18 557	18 557	18 557	18 557	18 557	18 557	222 682	219 873	229 752
Interest		271	271	271	271	271	271	271	271	271	271	271	271	3 254	3 686	3 787
Fuel Levy		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Operational Revenue		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Gains on disposal of Assets		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Gains		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Discontinued Operations		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Total Revenue (excluding capital transfers and contrib.)</b>		<b>42 349</b>	<b>42 349</b>	<b>42 349</b>	<b>42 349</b>	<b>42 349</b>	<b>42 349</b>	<b>42 349</b>	<b>42 349</b>	<b>42 349</b>	<b>42 349</b>	<b>42 349</b>	<b>42 349</b>	<b>508 183</b>	<b>505 564</b>	<b>522 954</b>
<b>Expenditure</b>																
Employee related costs		15 851	15 851	15 851	15 851	15 851	15 851	15 851	15 851	15 851	15 851	15 851	15 851	190 207	197 778	202 554
Remuneration of councillors		1 530	1 530	1 530	1 530	1 530	1 530	1 530	1 530	1 530	1 530	1 530	1 530	18 358	19 044	19 442
Bulk purchases - electricity		14 247	14 247	14 247	14 247	14 247	14 247	14 247	14 247	14 247	14 247	14 247	14 247	170 966	180 875	185 397
Inventory consumed		529	529	529	529	529	529	529	529	529	529	529	529	6 348	7 417	7 612
Debt impairment		2 215	2 215	2 215	2 215	2 215	2 215	2 215	2 215	2 215	2 215	2 215	2 215	26 584	27 781	28 475
Depreciation and amortisation		6 199	6 199	6 199	6 199	6 199	6 199	6 199	6 199	6 199	6 199	6 199	6 199	74 351	75 243	77 102
Interest		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Contracted services		3 832	3 832	3 832	3 832	3 832	3 832	3 832	3 832	3 832	3 832	3 832	3 832	45 979	45 754	46 898
Transfer and subsidies		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Irrecoverable debts written off		297	297	297	297	297	297	297	297	297	297	297	297	3 562	1 681	1 723
Operational costs		3 639	3 639	3 639	3 639	3 639	3 639	3 639	3 639	3 639	3 639	3 639	3 639	43 669	45 747	46 891
Losses on disposal of Assets		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Other Losses		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Total Expenditure</b>		<b>48 339</b>	<b>48 339</b>	<b>48 339</b>	<b>48 339</b>	<b>48 339</b>	<b>48 339</b>	<b>48 339</b>	<b>48 339</b>	<b>48 339</b>	<b>48 339</b>	<b>48 339</b>	<b>48 339</b>	<b>580 064</b>	<b>601 319</b>	<b>616 093</b>
<b>Surplus/(Deficit)</b>		<b>(5 990)</b>	<b>(5 990)</b>	<b>(5 990)</b>	<b>(5 990)</b>	<b>(5 990)</b>	<b>(5 990)</b>	<b>(5 990)</b>	<b>(5 990)</b>	<b>(5 990)</b>	<b>(5 990)</b>	<b>(5 990)</b>	<b>(5 990)</b>	<b>(71 882)</b>	<b>(95 755)</b>	<b>(93 139)</b>
Transfers and subsidies - capital (monetary allocations)		3 716	3 716	3 716	3 716	3 716	3 716	3 716	3 716	3 716	3 716	3 716	3 716	44 593	40 608	42 356
Transfers and subsidies - capital (in-kind)		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Surplus/(Deficit) after capital transfers &amp; contributions</b>		<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(27 289)</b>	<b>(55 147)</b>	<b>(50 783)</b>
Income Tax		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Surplus/(Deficit) after income tax</b>		<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(27 289)</b>	<b>(55 147)</b>	<b>(50 783)</b>
Share of Surplus/Deficit attributable to Joint Venture		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Share of Surplus/Deficit attributable to Minorities		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Surplus/(Deficit) attributable to municipality</b>		<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(27 289)</b>	<b>(55 147)</b>	<b>(50 783)</b>
Share of Surplus/Deficit attributable to Associate Intercompany/Parent subsidiary transactions		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Surplus/(Deficit) for the year</b>		<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(2 274)</b>	<b>(27 289)</b>	<b>(55 147)</b>	<b>(50 783)</b>

References

1. Surplus (Deficit) must reconcile with Budgeted Financial Performance check

### **3. MONTHLY PROJECTIONS OF REVENUE AND OPERATIONAL EXPENDITURE BY VOTE**

KZN266 Ulundi - Supporting Table SA26 Budgeted monthly revenue and expenditure (municipal vote)

Description	Ref	Budget Year 2025/26												Medium Term Revenue and Expenditure Framework		
		July	August	Sept.	October	November	December	January	February	March	April	May	June	Budget Year 2025/26	Budget Year +1 2026/27	Budget Year +2 2027/28
<b>Revenue by Vote</b>																
Vote 1 - Executive & Council		935	935	935	935	935	935	935	935	935	935	935	935	11 222	-	-
Vote 2 - Finance and Admin		28 607	28 607	28 607	28 607	28 607	28 607	28 607	28 607	28 607	28 607	28 607	28 607	343 282	369 709	383 439
Vote 3 - Internal Audit		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 4 - Community and Social Services		797	797	797	797	797	797	797	797	797	797	797	797	9 564	2 609	2 823
Vote 5 - Sport & Recreation		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 6 - Public Safety		208	208	208	208	208	208	208	208	208	208	208	208	2 509	2 613	2 678
Vote 7 - Housing		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 8 - Health		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 9 - Planning & Development		3 195	3 195	3 195	3 195	3 195	3 195	3 195	3 195	3 195	3 195	3 195	3 195	38 338	41 435	43 301
Vote 10 - Road Transport		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 11 - Energy Sources		10 292	10 292	10 292	10 292	10 292	10 292	10 292	10 292	10 292	10 292	10 292	10 292	123 509	116 076	118 976
Vote 12 - [NAME OF VOTE 12]		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 13 - Waste Management		2 030	2 030	2 030	2 030	2 030	2 030	2 030	2 030	2 030	2 030	2 030	2 030	24 361	13 731	14 094
Vote 14 - Other		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 15 - Finance and Admin2		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Total Revenue by Vote</b>		<b>46 065</b>	<b>46 065</b>	<b>46 065</b>	<b>46 065</b>	<b>46 065</b>	<b>46 065</b>	<b>46 065</b>	<b>46 065</b>	<b>46 065</b>	<b>46 065</b>	<b>46 065</b>	<b>46 065</b>	<b>552 775</b>	<b>546 172</b>	<b>565 310</b>
<b>Expenditure by Vote to be appropriated</b>																
Vote 1 - Executive & Council		3 470	3 470	3 470	3 470	3 470	3 470	3 470	3 470	3 470	3 470	3 470	3 470	41 637	44 194	45 221
Vote 2 - Finance and Admin		13 057	13 057	13 057	13 057	13 057	13 057	13 057	13 057	13 057	13 057	13 057	13 057	156 688	164 626	168 748
Vote 3 - Internal Audit		21	21	21	21	21	21	21	21	21	21	21	21	249	260	267
Vote 4 - Community and Social Services		4 080	4 080	4 080	4 080	4 080	4 080	4 080	4 080	4 080	4 080	4 080	4 080	48 958	48 748	49 991
Vote 5 - Sport & Recreation		1 026	1 026	1 026	1 026	1 026	1 026	1 026	1 026	1 026	1 026	1 026	1 026	12 306	12 639	12 983
Vote 6 - Public Safety		3 101	3 101	3 101	3 101	3 101	3 101	3 101	3 101	3 101	3 101	3 101	3 101	37 209	38 883	39 552
Vote 7 - Housing		23	23	23	23	23	23	23	23	23	23	23	23	280	543	557
Vote 8 - Health		1	1	1	1	1	1	1	1	1	1	1	1	10	10	11
Vote 9 - Planning & Development		1 932	1 932	1 932	1 932	1 932	1 932	1 932	1 932	1 932	1 932	1 932	1 932	23 183	23 912	24 338
Vote 10 - Road Transport		1 518	1 518	1 518	1 518	1 518	1 518	1 518	1 518	1 518	1 518	1 518	1 518	18 217	17 083	17 510
Vote 11 - Energy Sources		17 664	17 664	17 664	17 664	17 664	17 664	17 664	17 664	17 664	17 664	17 664	17 664	211 972	227 284	233 202
Vote 12 - [NAME OF VOTE 12]		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 13 - Waste Management		1 304	1 304	1 304	1 304	1 304	1 304	1 304	1 304	1 304	1 304	1 304	1 304	15 645	14 307	14 665
Vote 14 - Other		289	289	289	289	289	289	289	289	289	289	289	289	3 463	3 050	3 126
Vote 15 - Finance and Admin2		441	441	441	441	441	441	441	441	441	441	441	441	5 290	5 528	5 666
<b>Total Expenditure by Vote</b>		<b>47 926</b>	<b>47 926</b>	<b>47 926</b>	<b>47 926</b>	<b>47 926</b>	<b>47 926</b>	<b>47 926</b>	<b>47 926</b>	<b>47 926</b>	<b>47 926</b>	<b>47 926</b>	<b>47 926</b>	<b>575 107</b>	<b>601 068</b>	<b>615 836</b>
<b>Surplus/(Deficit) before assoc.</b>		<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(22 332)</b>	<b>(54 896)</b>	<b>(50 526)</b>
Income Tax		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Share of Surplus/Deficit attributable to Minorities		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Intercompany/Parent subsidiary transactions		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Surplus/(Deficit)</b>	<b>1</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(1 861)</b>	<b>(22 332)</b>	<b>(54 896)</b>	<b>(50 526)</b>

References

1. Surplus (Deficit) must reconcile with Budgeted Financial Performance check

### **3. MONTHLY PROJECTIONS OF REVENUE AND OPERATIONAL EXPENDITURE BY FUNCTION**

KZM266 Ulundi - Supporting Table SB13 Adjustments Budget - monthly revenue and expenditure (functional classification) -

Description - Standard classification	Ref	Budget Year 2025/26												Medium Term Revenue and Expenditure Framework		
		July	August	Sept.	October	November	December	January	February	March	April	May	June	Budget Year 2025/26	Budget Year +1 2026/27	Budget Year +2 2027/28
		Outcome	Outcome	Outcome	Outcome	Outcome	Outcome	Adjusted Budget	Adjusted Budget	Adjusted Budget	Adjusted Budget	Adjusted Budget	Adjusted Budget	Adjusted Budget	Adjusted Budget	Adjusted Budget
<b>R thousands</b>																
<b>Revenue - Functional</b>																
<b>Governance and administration</b>		107 330	17 663	17 235	17 716	17 496	89 125	30 292	30 292	30 292	30 292	30 292	(54 521)	363 504	344 348	357 347
Executive and council		935	935	935	935	935	935	935	935	935	935	935	935	11 222	11 559	11 905
Finance and administration		106 395	16 728	16 300	16 781	16 560	88 190	29 357	29 357	29 357	29 357	29 357	(55 456)	352 282	332 789	345 442
Internal audit		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Community and public safety</b>		768	747	739	770	758	3 851	1 067	1 067	1 067	1 067	1 067	(162)	12 809	5 222	5 501
Community and social services		5	4	5	10	14	7	276	276	276	276	276	1 884	3 309	2 609	2 823
Sport and recreation		583	583	583	583	583	3 677	583	583	583	583	583	(2 511)	7 000	-	-
Public safety		180	160	151	176	160	166	208	208	208	208	208	466	2 500	2 613	2 678
Housing		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Health		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Economic and environmental services</b>		7 223	11 553	5 381	9 635	7 488	8 171	5 671	5 671	5 671	5 671	5 671	(9 738)	68 048	41 435	43 301
Planning and development		4 723	9 053	2 861	7 135	4 988	5 671	3 171	3 171	3 171	3 171	3 171	(12 236)	38 046	41 435	43 301
Road transport		2 500	2 500	2 500	2 500	2 500	2 500	2 500	2 500	2 500	2 500	2 500	2 500	30 000	-	-
Environmental protection		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Trading services</b>		5 651	8 035	7 969	7 121	6 500	6 811	16 302	16 302	16 302	16 302	16 302	72 026	195 621	153 096	157 043
Energy sources		4 714	7 101	7 034	6 186	5 569	5 874	14 272	14 272	14 272	14 272	14 272	63 423	171 260	128 878	132 162
Water management		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Waste water management		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Waste management		937	934	935	935	931	936	2 030	2 030	2 030	2 030	2 030	8 603	24 361	24 218	24 881
Other		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Total Revenue - Functional</b>		<b>120 972</b>	<b>37 999</b>	<b>31 305</b>	<b>35 241</b>	<b>32 241</b>	<b>107 958</b>	<b>53 332</b>	<b>53 332</b>	<b>53 332</b>	<b>53 332</b>	<b>53 332</b>	<b>7 607</b>	<b>639 982</b>	<b>544 100</b>	<b>563 191</b>
<b>Expenditure - Functional</b>																
<b>Governance and administration</b>		15 099	17 224	15 020	15 701	25 928	10 060	17 145	17 145	17 145	17 145	17 145	20 982	205 738	210 547	215 901
Executive and council		2 227	2 298	1 894	2 445	4 122	3 490	4 283	4 283	4 283	4 283	4 283	13 505	51 397	44 194	45 221
Finance and administration		12 289	14 537	12 709	12 870	21 411	6 164	12 482	12 482	12 482	12 482	12 482	7 394	149 785	166 094	170 414
Internal audit		582	388	417	387	395	406	380	380	380	380	380	83	4 557	260	267
<b>Community and public safety</b>		9 830	6 746	8 226	7 995	10 495	8 472	10 223	10 223	10 223	10 223	10 223	19 799	122 680	101 121	103 407
Community and social services		4 600	1 900	2 202	2 510	5 027	4 400	5 485	5 485	5 485	5 485	5 485	17 753	65 814	50 462	51 748
Sport and recreation		55	3	731	164	731	(669)	731	731	731	731	731	4 105	8 777	13 097	13 459
Public safety		5 170	4 839	5 288	5 317	4 733	4 738	4 003	4 003	4 003	4 003	4 003	(2 063)	48 037	37 505	38 139
Housing		3	3	3	3	3	3	3	3	3	3	3	3	42	47	51
Health		1	1	1	1	1	1	1	1	1	1	1	1	10	10	11
<b>Economic and environmental services</b>		5 939	7 865	3 821	4 623	4 119	5 848	6 940	6 940	6 940	6 940	6 940	16 367	83 281	34 979	35 692
Planning and development		1 031	2 740	861	2 069	3 483	835	2 615	2 615	2 615	2 615	2 615	7 283	31 375	22 843	23 254
Road transport		4 875	5 092	2 942	2 538	628	4 834	4 293	4 293	4 293	4 293	4 293	9 142	51 516	12 843	12 139
Environmental protection		32	32	17	16	8	179	32	32	32	32	32	(58)	390	293	300
<b>Trading services</b>		24 464	24 138	21 147	15 718	15 233	(14 500)	19 893	19 893	19 893	19 893	19 893	53 055	238 721	239 505	245 769
Energy sources		22 379	23 335	19 222	15 072	14 028	(18 129)	17 988	17 988	17 988	17 988	17 988	50 012	215 861	225 303	231 211
Water management		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Waste water management		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Waste management		2 085	803	1 925	646	1 205	3 629	1 905	1 905	1 905	1 905	1 905	3 043	22 860	14 203	14 558
Other		1	37	37	37	37	26	37	37	37	37	37	85	446	625	641
<b>Total Expenditure - Functional</b>		<b>55 334</b>	<b>56 009</b>	<b>48 251</b>	<b>44 074</b>	<b>55 812</b>	<b>9 906</b>	<b>54 239</b>	<b>54 239</b>	<b>54 239</b>	<b>54 239</b>	<b>54 239</b>	<b>110 287</b>	<b>650 867</b>	<b>586 778</b>	<b>601 410</b>
<b>Surplus/ (Deficit) 1.</b>		<b>65 638</b>	<b>(18 010)</b>	<b>(16 946)</b>	<b>(8 833)</b>	<b>(23 571)</b>	<b>98 053</b>	<b>(907)</b>	<b>(907)</b>	<b>(907)</b>	<b>(907)</b>	<b>(907)</b>	<b>(102 680)</b>	<b>(10 885)</b>	<b>(42 678)</b>	<b>(38 218)</b>

References

1. Surplus (Deficit) must reconcile with budget table A3 and monthly budget statement table C3

## **4. MONTHLY PROJECTIONS OF CAPITAL EXPENDITURE BY TYPE**

KZN266 Ulundi - Supporting Table SA28 Budgeted monthly capital expenditure (municipal vote)

Description	Ref	Budget Year 2025/26												Medium Term Revenue and Expenditure Framework			
		July	August	Sept.	October	Nov.	Dec.	January	Feb.	March	April	May	June	Budget Year 2025/26	Budget Year +1 2026/27	Budget Year +2 2027/28	
<b>Multi-year expenditure to be appropriated</b>	1	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 1 - Executive & Council		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 2 - Finance and Admin		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 3 - Internal Audit		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 4 - Community and Social Services		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 5 - Sport & Recreation		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 6 - Public Safety		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 7 - Housing		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 8 - Health		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 9 - Planning & Development		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 10 - Road Transport		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 11 - Energy Sources		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 12 - [NAME OF VOTE 12]		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 13 - Waste Management		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 14 - Other		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 15 - Finance and Admin2		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Capital multi-year expenditure sub-total</b>	2	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Single-year expenditure to be appropriated</b>		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 1 - Executive & Council		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 2 - Finance and Admin		1 246	1 246	1 246	1 246	1 246	1 246	1 246	1 246	1 246	1 246	1 246	1 246	1 246	14 952	1 285	1 317
Vote 3 - Internal Audit		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 4 - Community and Social Services		1 879	1 879	1 879	1 879	1 879	1 879	1 879	1 879	1 879	1 879	1 879	1 879	1 879	22 552	16 681	20 181
Vote 5 - Sport & Recreation		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 6 - Public Safety		33	33	33	33	33	33	33	33	33	33	33	33	33	400	418	428
Vote 7 - Housing		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 8 - Health		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 9 - Planning & Development		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 10 - Road Transport		894	894	894	894	894	894	894	894	894	894	894	894	894	10 725	11 208	14 010
Vote 11 - Energy Sources		308	308	308	308	308	308	308	308	308	308	308	308	308	3 700	3 867	3 963
Vote 12 - [NAME OF VOTE 12]		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 13 - Waste Management		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 14 - Other		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
Vote 15 - Finance and Admin2		-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
<b>Capital single-year expenditure sub-total</b>	2	4 361	4 361	4 361	4 361	4 361	4 361	4 361	4 361	4 361	4 361	4 361	4 361	4 361	52 329	33 459	39 899
<b>Total Capital Expenditure</b>	2	4 361	4 361	4 361	4 361	4 361	4 361	4 361	4 361	4 361	4 361	4 361	4 361	4 361	52 329	33 459	39 899

References

1. Table should be completed as either Multi-Year expenditure appropriation or Budget Year and Forward Year estimates
2. Total Capital Expenditure must reconcile to Budgeted Capital Expenditure check

Add single year stuff





## Final Organisational Scorecard: 2025/2026

# FINAL ORGANISATIONAL SCORECARD 2025/2026 FINANCIAL YEAR

**" The City of Heritage "**



**FOR THE YEAR 01 JULY 2025 TO 30 JUNE 2026**

*This document serves to represent the Organisational Scorecard for Ulundi Local Municipality for the Financial Year 2025/2026. This Plan is to be read together with the Council's Service Delivery Budget and Implementation Plan (SDBIP), Integrated Development Plan (IDP) and the Budget for 2025/2026.*

ULUNDI MUNICIPALITY'S FINAL ORGANISATIONAL SCORECARD FOR 2025/2026 FINANCIAL YEAR

IDP Alignment	Project Number	National KPA / B2B Pillars	Objectives	Strategies	Performance Indicator	Unit of Measure	Demand	Baseline	Backlogs	IDP 2025/2026					Responsible Department	Financial Implications	Ward	Status (Achieved/ Not Achieved)	Measures taken to improve performance/ Reason for Variance	POE Required
										Annual Target	Q1	Q2	Q3	Q4						
<b>Basic Service Delivery</b>																				
KZN266 -TS-SO:1	TS 1		To provide an effective electricity distribution service within the license area of the Municipality	Development and implementation of planned preventative maintenance programme	Date the Planned Preventative Maintenance Programme (for electricity network) is approved by Exco	Date	30/06/2026	26/06/2024	0	Planned Preventative Maintenance Programme (for electricity network) approved by Exco by 30 June 2026	n/a	n/a	n/a	Planned Preventative Maintenance Programme (for electricity network) approved by Exco by 30 June 2026	Technical Services	n/a	All 24 Wards		Planned Preventative Maintenance Programme approved by Exco and exco resolution	
KZN266 -TS-SO:1	TS 1.1		To provide an effective electricity distribution service within the license area of the Municipality	Development and implementation of planned preventative maintenance programme	Number of Monthly Progress Reports on the implementation of the maintenance programme submitted to Municipal Manager	Number	12	12	0	12 Monthly Progress Reports on the implementation of the Maintenance Programme submitted to Municipal Manager by 30 June 2026	3 Monthly Progress Reports on the implementation of the Maintenance Programme submitted to Municipal Manager by 30 September 2025	3 Monthly Progress Reports on the implementation of the Maintenance Programme submitted to Municipal Manager by 31 December 2025	3 Monthly Progress Reports on the implementation of the Maintenance Programme submitted to Municipal Manager by 31 March 2026	3 Monthly Progress Reports on the implementation of the Maintenance Programme submitted to Municipal Manager by 30 June 2026	Technical Services	R 5 710 000,00	16		Monthly Progress Reports on the Implementation of the Maintenance Plan, Works order in accordance with the plan submitted to Municipal Manager and Proof of submission	
KZN266 -TS-SO:2	TS 2		Construction, Upgrading and Maintenance of the roads and storm water network for those roads that the Municipality is responsible for	Implementation of a planned and ad hoc maintenance of urban and township roads (including storm water)	Date of approval of the Planned and Ad-Hoc Maintenance Plan by Exco	Date	30/06/2026	26/06/2024	0	Planned Preventative Maintenance Programme (for electricity network) approved by Exco by 30 June 2026	n/a	n/a	n/a	Planned Preventative Maintenance Programme (for electricity network) approved by Exco by 30 June 2026	Technical Services	n/a	All 24 Wards		Planned Preventative Maintenance Programme approved by Exco and exco resolution	
KZN266 -TS-SO:2	TS 2.1		Construction, Upgrading and Maintenance of the roads and storm water network for those roads that the Municipality is responsible for	Implementation of a planned and ad hoc maintenance of urban and township roads (including storm water)	Number of Monthly Progress Reports on the implementation of the Planned and Ad-Hoc Maintenance Plan submitted to Municipal Manager	Number	12	12	0	12 Monthly Progress Reports on the implementation of the Planned & Ad-Hoc Maintenance Plan submitted to Municipal Manager by 30 June 2026	3 Monthly Progress Reports on the implementation of the Planned & Ad-Hoc Maintenance Plan submitted to Municipal Manager by 30 September 2025	3 Monthly Progress Reports on the implementation of the Planned & Ad-Hoc Maintenance Plan submitted to Municipal Manager by 31 December 2025	3 Monthly Progress Reports on the implementation of the Planned & Ad-Hoc Maintenance Plan submitted to Municipal Manager by 31 March 2026	3 Monthly Progress Reports on the implementation of the Planned & Ad-Hoc Maintenance Plan submitted to Municipal Manager by 30 June 2026	Technical Services	R16 646 288,54	All wards in Ulundi area		Monthly Progress Reports on the Implementation of the Planned Ad-Hoc Maintenance Plan & Works order in accordance with the plan submitted to Municipal Manager and Proof of submission	
KZN266 -TS-SO:3	TS 3		Construction, Upgrading and Maintenance of the roads and storm water network for those roads that the Municipality is responsible for	Construction, maintenance and upgrading of roads	Upgrade of Ulundi CBD Roads and Stormwater Drainage	Percentage	40%	20%	0%	40% of construction stage for the Upgrade of Ulundi CBD Roads and Stormwater Drainage by 31 December 2025	30% of construction stage for the Upgrade of Ulundi CBD Roads and Stormwater Drainage by 30 September 2025	40% of construction stage for the Upgrade of Ulundi CBD Roads and Stormwater Drainage by 31 December 2025	n/a	n/a	Technical Services	R3 832 599,96 (VAT and Retention Exclusive)	Ward 12		Business plan and progress reports	
KZN266 -TS-SO:3	TS 3.1		Construction, Upgrading and Maintenance of the roads and storm water network for those roads that the Municipality is responsible for	Construction, maintenance and upgrading of roads	Rehabilitation of Mashona Road (1,5km long and 6m wide double lane)	Percentage	Design	new indicator	n/a	20% of construction stage for the Rehabilitation of Mashona Road by 30 June 2026	Design stage for Mashona Road by 30 September 2025	Design stage for Mashona Road by 31 December 2025	10% of construction stage for Mashona Road by 31 March 2026	20% of construction stage for Mashona Road by 31 June 2026	Technical Services	R3 388 441,72 (VAT and Retention Exclusive)	Ward 8		Business plan and progress reports	
KZN266 -TS-SO:3	TS 3.2		Construction, Upgrading and Maintenance of the roads and storm water network for those roads that the Municipality is responsible for	Construction, maintenance and upgrading of roads	Reconstruction of Diebe Gravel Access Roads (4,2km long and 5m wide double lane)	Percentage	100%	New indicator	n/a	100% of construction stage for the Reconstruction of Diebe Gravel Access Roads by 30 June 2026	n/a	n/a	n/a	100% of construction stage for Diebe Gravel Access Roads by 30 June 2026	Technical Services	R5 201 293,32 (VAT Exclusive)	Ward 6		Allocation letter, Progress Reports and close out report	
KZN266 -TS-SO:3	TS 3.3		Construction, Upgrading and Maintenance of the roads and storm water network for those roads that the Municipality is responsible for	Construction, maintenance and upgrading of roads	Reconstruction of Zilulwane Gravel Access Road (3km long and 5m wide double lane)	Percentage	100%	New indicator	n/a	100% of construction stage for the Reconstruction of Zilulwane Gravel Access Road by 30 June 2026	n/a	n/a	n/a	100% of construction stage for Zilulwane Gravel Access Road by 30 June 2026	Technical Services	R3 273 111,72 (VAT Exclusive)	Ward 14		Allocation letter, Progress Reports and close out report	
KZN266 -TS-SO:3	TS 3.4		Construction, Upgrading and Maintenance of the roads and storm water network for those roads that the Municipality is responsible for	Construction, maintenance and upgrading of roads	Reconstruction of Thokoza Gravel Access Roads (3,5km long and 5m wide double lane)	Percentage	100%	New indicator	n/a	100% of construction stage for the Reconstruction of Thokoza Gravel Access Roads by 30 June 2026	n/a	n/a	n/a	100% of construction stage for Thokoza Gravel Access Roads by 30 June 2026	Technical Services	R3 874 555,75 (VAT Exclusive)	Ward 18		Allocation letter, Progress Reports and close out report	
KZN266 -TS-SO:3	TS 3.5		Construction, Upgrading and Maintenance of the roads and storm water network for those roads that the Municipality is responsible for	Construction, maintenance and upgrading of roads	Reconstruction of Sburjane Gravel Access Roads (5km long and 5m wide double lane)	Percentage	100%	New indicator	n/a	100% of construction stage for the Reconstruction of Sburjane Gravel Access Roads by 30 June 2026	n/a	n/a	n/a	100% of construction stage for Sburjane Gravel Access Roads by 30 June 2026	Technical Services	R5 952 951,02 (VAT Exclusive)	Ward 21		Allocation letter, Progress Reports and close out report	
KZN266 -TS-SO:3	TS 3.6		Construction, Upgrading and Maintenance of the roads and storm water network for those roads that the Municipality is responsible for	Construction, maintenance and upgrading of roads	Reconstruction of Denny Dalton Gravel Access Roads (4,5km long and 5m wide double lane)	Percentage	100%	New indicator	n/a	100% of construction stage for the Reconstruction of Denny Dalton Gravel Access Roads by 30 June 2026	n/a	n/a	n/a	100% of construction stage for Denny Dalton Gravel Access Roads by 30 June 2026	Technical Services	R4 390 167,63 (VAT Exclusive)	Ward 23		Allocation letter, Progress Reports and close out report	

IDP Alignment	Project Number	National KPA / B2B Pillars	Objectives	Strategies	Performance Indicator	Unit of Measure	Demand	Baseline	Backlogs	IDP 2025/2026					Responsible Department	Financial Implications	Ward	Status (Achieved/Not Achieved)	Measures taken to improve performance/Reason for Variance	POE Required
										Annual Target	Q1	Q2	Q3	Q4						
KZN266-TS-SO:3	TS 3.7	KPA- BASIC SERVICE DELIVERY	Construction, Upgrading and Maintenance of the roads and storm water network for those roads that the Municipality is responsible for	Construction, maintenance and upgrading of roads	Reconstruction of Nhlungwane Gravel Access Roads (3,2km long and 5m wide double lane)	Percentage	100%	New indicator	n/a	100% of construction stage for the Reconstruction of Nhlungwane Gravel Access Roads by 30 June 2026	n/a	n/a	n/a	100% of construction stage for Nhlungwane Gravel Access Roads by 30 June 2026	Technical Services	R3 402 226,37 (VAT Exclusive)	20		Allocation letter, Progress Reports and close out report	
KZN266-CS-SO: 4	CS 1		To provide an effective integrated waste management service within the Municipality	Development and implementation of an Integrated Waste Management Plan for the Municipality	Number of days refuse removal is conducted in the Ulundi CDB	Number	365	365	0	(365days) collections of refuse in the CBD by 30 June 2026	92 Collections done in the CBD by 30 September 2025	92 Collections done in the CBD by 31 December 2025	90 Collections done in the CBD by 31 March 2026	91 Collections done in the CBD by 30 June 2026	Community Services	R1 200 000,00	Ward 12		Signed inspection forms, waste truck daily itinerary and centre manager's acknowledgment	
KZN266-CS-SO: 4	CS 1.1		To provide an effective integrated waste management service within the Municipality	Development and implementation of an Integrated Waste Management Plan for the Municipality	Number of days refuse removal is conducted in the Urban household	Number	52	261	0	261 days of refuse collections in the urban households by 30 June 2026	66 days of refuse collections in the urban households by 30 September 2025	66 days of refuse collections in the urban households by 31 December 2025	64days of refuse collections in the urban households by 31 March 2026	65 days of refuse collections in the urban households by 31 June 2026	Community Services	R1 200 000,00	Ward 12,16,18,22,19 and 8		Signed inspection forms, waste truck daily itinerary and Councillors acknowledgment.	
KZN266-CS-SO: 4	CS 1.2		To provide an effective integrated waste management service within the Municipality	Development and implementation of an Integrated Waste Management Plan for the Municipality	Number of days refuse removal is conducted within Babanango CBD	Number	65	104	0	(65 days) Collections of Refuse done in Babanango CBD by 30 June 2026	26 Collections done in Babanango CBD by 30 September 2025	13 Collections done in Babanango CBD by 31 December 2025	13 Collections done in Babanango CBD by 31 March 2026	13 Collections done in Babanango CBD by 30 June 2026	Community Services		16		Signed Inspection forms, waste truck daily itinerary, councillors acknowledgement	
KZN266-CS-SO: 4	CS 1.3		To provide an effective integrated waste management service within the Municipality	Development and implementation of an Integrated Waste Management Plan for the Municipality	Number of days days refuse removal is conducted in Babanango household	Number of Days	52	48	0	(52days) Collection of Refuse in Babanango households by 30 June 2026	13 Collection of Refuse in Babanango households by 30 September 2025	13 Collection of Refuse in Babanango households by 31 December 2025	13 Collection of Refuse in Babanango households by 21 March 2026	13days of refuse collection done in Babanango households by 30 June 2026	Community Services	R943 920,00	16		Signed Inspection forms, waste truck daily itinerary, councillors acknowledgement ,	
KZN266-CS-SO: 4	CS 1.9		To provide an effective integrated waste management service within the Municipality	Development and implementation of an Integrated Waste Management Plan for the Municipality	Number of Waste Removals from Ulundi to Permitted Landfill Sites, King Cetshwayo, Dolphin Coast and Abaqulusi Landfill Site	Number	144	151	0	144 Waste Removals from Ulundi to Permitted Landfill Sites, King Cetshwayo, Dolphin Coast and Abaqulusi landfill site by 30 June 2026	36 Waste Removals from Ulundi to Permitted Landfill Sites, King Cetshwayo, Dolphin Coast and Abaqulusi landfill site by 30 September 2025	36 Waste Removals from Ulundi to Permitted Landfill Sites, King Cetshwayo, Dolphin Coast and Abaqulusi landfill site by 31 December 2025	36 Waste Removals from Ulundi to Permitted Landfill Sites, King Cetshwayo, Dolphin Coast and Abaqulusi landfill site by 31 March 2026	36 Waste Removals from Ulundi to Permitted Landfill Sites, King Cetshwayo, Dolphin Coast and Abaqulusi landfill site by 30 June 2026	Community Services	R5 640 000,00	All 24 Wards		Proof of refuse disposal at Permitted Landfill Sites, King Cetshwayo, Dolphin Coast and Abaqulusi landfill site	
KZN266-TS-SO:5	TS 4 - TS 4.10		Strategic development of community halls, creches and sport facilities to meet the needs of the communities within the Municipality	Facilitate the construction of a community halls within areas where such halls are required	Number of Community Halls Constructed, Godlankomo,Ezimfabi,Bhung wane, Wela, Konfoor, Ntshikazane, Lomo, KwaZigongwane, Mhlwathi, Ekujulukeni, Unit B South Rehabilitation	Number	11 Community Halls	8 Community Halls	0	30 Percent Construction of 11 Community Halls in 31 December 2025	20 Percent Construction of 11 Community Halls 30 September 2025	30 Percent Construction of 11 Community Halls in 31 December 2025	n/a	n/a	Technical Services	R 10 894 873,70	3,5,7,8,13,14,15,16,18,24,19		Business Plan, Progress Reports	
KZN266-TS-SO:6	TS 5		Strategic development of community halls, Creches and Sport Facilities to meet the needs of the communities within the Municipality	Facilitate the construction of sports fields within areas where such sport facilities are required	Construction of Ulundi Sports Complex: Phase 1 Indoor Sports Centre	Percentage	100%	85%	15%	100% Construction of Ulundi Sports Complex: Phase 1 Indoor Sports Centre by 30 June 2026	87% of construction stage for Ulundi Sports Complex: Phase 1 Indoor Sports Centre by 30 September 2025	90% of construction stage for Ulundi Sports Complex: Phase 1 Indoor Sports Centre by 31 December 2025	95% of construction stage for Ulundi Sports Complex: Phase 1 Indoor Sports Centre by 31 March 2026	100% Construction of Ulundi Indoor Sports Centre by 30 June 2026	Technical Services	R11 378 441,54 (VAT and Retention Exclusive)	12		Business plan, progress reports and close out report	
KZN266-TS-SO:6	TS 5.1		Strategic development of community halls, Creches and Sport Facilities to meet the needs of the communities within the Municipality	Facilitate the construction of sports fields within areas where such sport facilities are required	Construction of KwaCeza Sportsfield	Percentage	35%	new indicator	n/a	35% of construction stage for KwaCeza Sportsfield by 30 June 2026	Design stage for the construction of KwaCeza Sportsfield by 30 September 2025	10% of construction stage for construction of KwaCeza Sportsfield by 31 December 2025	25% of construction stage for the construction of KwaCeza Sportsfield by 31 March 2026	35% of construction stage for the construction of KwaCeza Sportsfield by 30 June 2026	Technical Services	R5 641 187,50 (VAT and Retention Exclusive)	4		Business plan and progress reports	
KZN266-DPL-SO 7	DPL 1		To ensure availability of Council Owned land for residential, commercial and industrial development	Identification of land for future development in accordance with the Land Used Management Scheme	Review and Adopt Human Settlement Plan	Date	31/03/2026	27/03/2025	n/a	Review and Adopt Human Settlement Plan by 31 March 2026	Prepare Project work plan by 30 September 2025	Preparation of the Draft Human Settlement Plan Review 31 December 2025	Adoption of Final Human Settlement Plan by Council by 31 March 2026	n/a	Planning and Development	n/a	All 24 Wards		Project workplan, Draft Human Settlement Plan Review, Final Human Settlement Plan & Council Resolution	
KZN266-DPL-SO 8	DPL 2	To ensure availability of Council Owned land for residential, commercial and industrial development	Promotion of a spirit of co-operation with traditional leadership to facilitate access to Council Owned land within the traditional authority areas	Engagements with Ithala Development	Date	30/06/2026	new indicator	n/a	Engagements with Ithala for acquisition of land by 30 June 2026	Engagements with Ithala by 30 September 2025	Progress Report on Ithala properties by 31 December 2025	Engagements Follow-up letter with Ithala by 31 March 2026	Progress Report on Ithala by 30 June 2026	Planning and Development	n/a	All 24 Wards		Letter : Follow up Letter aand Progress Report		
KZN266-PS-SO 10	PS 1.3	To provide an effective and appropriate response to all disaster related occurrences within the Municipality	Implementation of Level 1 Disaster Risk Management Plan approved by Council of the Municipality	Number of Monthly reports Submitted to Municipal Manager on disaster incidents that the municipality responded to	Number	12	12	0	12 Monthly reports Submitted to Municipal Manager on disaster incidents that the municipality responded to by 30 June 2026	3 Monthly reports Submitted to Municipal Manager on disaster incidents that the municipality responded to by 30 September 2025	3 Monthly reports Submitted to Municipal Manager on disaster incidents that the municipality responded to by 31 December 2025	3 Monthly reports Submitted to Municipal Manager on disaster incidents that the municipality responded to by 31 March 2026	3 Monthly reports Submitted to Municipal Manager on disaster incidents that the municipality responded to by 30 June 2026	Protection Services	R2 000 000,00	All 24 Wards		Monthly Disaster Incident Report Submitted to the Municipal Manager and Proof of submission		
KZN266-DPL-SO 11	DPL3	To address the demand of housing within the Ulundi Municipal Area	Management of the construction and completion of all funded housing projects	Number of Quarterly Housing Forum Meetings convened	Number	4	4	n/a	4 Quarterly Housing Forum Meetings convened by 30 June 2026	1 Quarterly Housing Forum convened by 30 September 2025	1 Quarterly Housing Forum convened by 31 December 2025	1 Quarterly Housing Forum convened by 31 March 2026	1 Quarterly Housing Forum convened by 30 June 2026	Planning and Development	n/a	All 24 Wards		Agenda, Minutes & Attendance Registers		

IDP Alignment	Project Number	National KPA / B2B Pillars	Objectives	Strategies	Performance Indicator	Unit of Measure	Demand	Baseline	Backlogs	IDP 2025/2026					Responsible Department	Financial Implications	Ward	Status (Achieved/Not Achieved)	Measures taken to improve performance/Reason for Variance	POE Required
										Annual Target	Q1	Q2	Q3	Q4						
KZN266-CS-SO:12	CS 2	KPA: LOCAL ECONOMIC DEVELOPMENT	To reduce the incidence of infection and address the impact of the HIV/AIDS and other related pandemic diseases within the Municipality	Align municipal programmes with those of sector departments such as the Department of Social Development, HIV/AIDS and other related pandemic diseases prevention and support	Number of Local AIDS Council (LAC) meetings held	Number	4	4	0	4 Local AIDS Council meetings held by 30 June 2026	1 Local AIDS Council (LAC) meeting held by 26 September 2024	1 Local AIDS Council (LAC) meeting held by 28 November 2025	1 Local AIDS Council meeting held by 20 March 2026	1 Local AIDS Council meeting held by 19 June 2026	Community Services	R100 000,00	All 24 Wards		Invitations and Attendance Registers	
KZN266-CMS-SO:13	CMS 1		To enhance and protect the cultural heritage of the communities within the Municipality	Development and implement cultural activities that underline and promote the cultural heritage of the municipal area	Quarterly Tourism Site Visits to assess compliance with tourism regulations	Number	4	4	0	4 Quarterly Tourism Site Visits to assess compliance with tourism regulations by 30 June 2026	1 Quarterly Tourism Site Visits to assess compliance with tourism regulations by 30 September 2025	1 Quarterly Tourism Site Visits to assess compliance with tourism regulations by 31 December 2025	1 Quarterly Tourism Site Visits to assess compliance with tourism regulations by 31 March 2026	1 Quarterly Tourism Site Visits to assess compliance with tourism regulations by 30 June 2026	Corporate Services	n/a	All 24 Wards		Inspection Checklist	
KZN266-CMS-SO:13	CMS 1.2		To expand the economy of the Municipality by marketing the unique attributes of the area to attract visitors, both domestically and internationally	Development and implement cultural activities that underline and promote the cultural heritage of the municipal area	Number of Tourism Awarenesses conducted	Number	2	2	0	2 Tourism Awareness conducted by 30 June 2026	1 Tourism Awareness conducted by 30 September 2025	n/a	n/a	1 Tourism Awareness conducted by 30 June 2026	Corporate Services	n/a	All 24 Wards		Pictures and Attendance register	
KZN266-CMS-SO:13	CMS 1.3		To expand the economy of the Municipality by marketing the unique attributes of the area to attract visitors, both domestically and internationally	Development and implement cultural activities that underline and promote the cultural heritage of the municipal area	Date of review and adoption of the Municipality for marketing the unique attributes of the area to attract visitors, both domestically and internationally	Date	31/12/2025	new indicator	n/a	Review and adoption of the Tourism Development and Marketing Strategy for the Municipality for implementation in the 2026/2027 financial year 31 December 2025	n/a	Review and adoption of the Tourism Development and Marketing Strategy for the Municipality for implementation in the 2026/2027 financial year by 31 December 2025	n/a	n/a	Corporate Services	R350 000,00	All 24 Wards		Reviewed Strategy and Council Resolution	
KZN266-TS-SO:15	TS 6		To assist communities in addressing the ravages of poverty prevalent within the Municipality	Facilitating access by communities to the poverty alleviation initiatives of national and provincial government	Number of monthly reports submitted to National Public Works & COGTA on the expenditure of the EPWP Grant	Number	12	12	0	12 Monthly reports submitted to National Public Works & COGTA on the expenditure of the EPWP Grant by 30 June 2026	3 Monthly reports submitted to National Public Works & COGTA on the expenditure of the EPWP Grant by 30 September 2025	3 Monthly reports submitted to National Public Works & COGTA on the expenditure of the EPWP Grant by 30 September 2025	3 Monthly reports submitted to National Public Works & COGTA on the expenditure of the EPWP Grant by 31 March 2026	3 Monthly reports submitted to National Public Works & COGTA on the expenditure of the EPWP Grant by 30 June 2026	Technical Services	R 2 420 000,00	All 24 Wards		Monthly Reports submitted National Public Works & COGTA	
KZN266-CMS-SO:16	CMS 3		To assist communities in addressing the ravages of poverty prevalent within the Municipality	Identification of indigent households within communities and providing those households with a range of services and benefits at no cost	Date of review and adoption of Indigent Register for the Municipality for implementation in the 2026/2027 financial year	Date	30/06/2026	30/06/2025	n/a	Review and adoption of the Indigent Register for the Municipality for implementation in the 2026/2027 financial year by 30 June 2026	Data collection in 24 Wards by 30 September 2025	Data collection in 24 Wards by 31 December 2025	Confirmation of data: Portfolio & Council by 31 March 2026	Approval of Indigent Register by 30 June 2026	Corporate Services	n/a	All 24 Wards		List of Applicants, Recommendations of the Portfolio Committee & Council Resolution, Council Resolution: Final Approval	
KZN266-FS-SO:16	FS 1		To assist communities in addressing the ravages of poverty prevalent within the municipality	Identification of indigent households within communities and providing those households with a range of services and benefits at no cost	% of consumer accounts with refuse rebates	Percentage	100%	100%	0%	100% consumer accounts with refuse rebates by 30 June 2026	100% consumer accounts with refuse rebates by 30 September 2025	100% consumer accounts with refuse rebates by 31 December 2025	100% consumer accounts with refuse rebates by 31 March 2026	100% consumer accounts with refuse rebates by 30 June 2026	Financial Services	R1 566 250	All 24 Wards		Billing Report	
KZN266-FS-SO:16	FS 1.1		To assist communities in addressing the ravages of poverty prevalent within the municipality	Identification of indigent households within communities and providing those households with a range of services and benefits at no cost	% of consumer accounts with property rates rebates	Percentage	100%	100%	0%	100% of consumer accounts with property rates rebates by 30 June 2026	100% of consumer accounts with property rates rebates by 30 September 2025	100% of consumer accounts with property rates rebates by 31 December 2025	100% of consumer accounts with property rates rebates by 31 March 2026	100% of consumer accounts with property rates rebates by 30 June 2026	Financial Services	R3 711 443	All 24 Wards		Billing Report	
KZN266-CS-SO:16	CS 4		To assist communities in addressing the ravages of poverty prevalent within the municipality	Identification of indigent households within communities and providing those households with a range of services and benefits at no cost	%Provision of Burials to persons who are in need (without competent person to bury, Adult - R3675, Minor - R3150)	Percentage	100%	100%	0%	100% Provision of Burials to persons who are in need (without competent person to bury, Adult - R3675, Minor - R3150) by 30 June 2026	100%Qualifying applications approved by 30 September 2025	100%Qualifying applications approved by 31 December 2025	100%Qualifying applications approved by 31 March 2026	Qualifying applications approved by 30 June 2026	Community Services	R1 000 000,00	All 24 Wards		Approved application forms for indigent Burials conducted	
KZN266-CS-SO:16	CS 4.1		To assist communities in addressing the ravages of poverty prevalent within the municipality	Identification of indigent households within communities and providing those households with a range of services and benefits at no cost	%Provision of food vouchers for the indigent (Groceries voucher = R1000)	Percentage	100%	100%	0%	100% Provision of food vouchers for the indigent (Groceries voucher = R1000) by 30 June 2026	100% Qualifying applications approved by 30 September 2025	100% Qualifying applications approved by 31 December 2025	100% Qualifying applications approved by 31 March 2026	Qualifying applications approved by 30 June 2026	Community Services	R500 000,00	All 24 Wards		Approved application forms for Food Voucher provided	
KZN266-PS-SO 21	PS 3	Maintenance of an environment that promotes safety and security of all communities within the Municipality	Review and Evaluate a strategy to deal with stray animals in the Municipal Area	Ensure that stray animals found within Municipal Area are Pounded by Appointing Service Provider	Number	12	12	0	12 Monthly reports submitted by the appointed service provider on pounded stray animals found within Municipal Area by 30 June 2026	3 Monthly Report from Service Provider by 30 September 2025	3 Monthly Report from Service Provider by 30 September 2025	3 Monthly Report from Service Provider by 31 March 2026	3 Monthly Report from Service Provider by 30 June 2026	Protection Services	R1 408 695,65	All 24 Wards		Monthly reports, Invoices and Proof of Payments.		
KZN266-PS-SO 22	PS 4.2	To ensure the full functionality of the Driving License Testing Centre	Monitoring of all functions at the Driver's License Testing Centre in accordance with the provisions of the National Roads Traffic Act	Percentage of learner driver license test undertaken	Number	1200	1135	0	100% of Learner Drivers' License Tests undertaken by 30 June 2026	300 of Learner Drivers' License Tests undertaken by 30 September 2025	300 of Learner Drivers' License Tests undertaken by 31 December 2025	100% of Learner Drivers' License Tests undertaken by 31 March 2026	100% of Learner Drivers' License Tests undertaken by 30 June 2026	Protection Services	n/a	All 24 Wards		Learner drivers licensing reports with number of tests done from the system		
KZN266-PS-SO 22	PS 4.3	To ensure the full functionality of the Driving License Testing Centre	Monitoring of all functions at the Driver's License Testing Centre in accordance with the provisions of the National Roads Traffic Act	Percentage of Driver's License Tests undertaken	Number	1 200	2004	0	100% of Driver's License Tests undertaken by 30 June 2026	300 of Driver's License Tests undertaken by 30 September 2025	300 of Driver's License Tests undertaken by 31 December 2025	100% of Driver's License Tests undertaken by 31 March 2026	100% of Driver's License Tests undertaken by 30 June 2026	Protection Services	n/a	All 24 Wards		Drivers licensing reports with number of tests done from the system		
KZN266-CMS-SO:23	CMS 4.2	To uplift communities and contribute to the alleviation of poverty by stimulating employment	Stimulate the local economy within the Municipality through the development and implementation of initiatives that stimulate job creation	Number of work opportunities created through LED initiatives including capital projects	Number	140	201	0	Creation of 140 work opportunities through LED initiatives including capital projects by 30 June 2026	n/a	n/a	n/a	Creation of 130 work opportunities created through LED initiatives 30 June 2026	Corporate Services	n/a	All 24 Wards		Proof of jobs created		

IDP Alignment	Project Number	National KPA / B2B Pillars	Objectives	Strategies	Performance Indicator	Unit of Measure	Demand	Baseline	Backlogs	IDP 2025/2026					Responsible Department	Financial Implications	Ward	Status (Achieved/Not Achieved)	Measures taken to improve performance/Reason for Variance	POE Required
										Annual Target	Q1	Q2	Q3	Q4						
KZN266-CMS-SO:23	CMS 4.3	KPA: Municipal Institutional Development and Transformation/ B2BPillar 5: Building Capable Local Government Institution	To uplift communities and contribute to the alleviation of poverty by stimulating employment	Stimulate the local economy within the Municipality through the development and implementation of initiatives that stimulate job creation	% on expenditure on the budget for implementation of LED Projects	Percentage	100%	100%	n/a	100% on expenditure on the budget for implementation of LED Projects by 30 June 2026	n/a	n/a	50% on expenditure on the budget for implementation of LED Projects by 31 March 2026	50% on expenditure on the budget for implementation of LED Projects by 30 June 2026	Corporate Services	R2 600 000.00	All 24 Wards		Expenditure Report from Finance	
KZN266-CMS-SO:23	CMS 4.4		To uplift communities and contribute to the alleviation of poverty by stimulating employment	Stimulate the local economy within the Municipality through the development and implementation of initiatives that stimulate job creation	%Implementation of Goat Farming support programme	Percentage	100%	100%	n/a	100% on expenditure on the implementation of Goat Farming support programme by 31 December 2025	n/a	100% on expenditure on the implementation of Goat Farming support programme by 31 December 2025	n/a	n/a	Corporate Services	R2 000 000.00	All 24 Wards		Expenditure Report from Finance	
KZN266-CMS-SO:23	CMS 4.5		To uplift communities and contribute to the alleviation of poverty by stimulating employment	Stimulate the local economy within the Municipality through the development and implementation of initiatives that stimulate job creation	% Implementation of LED Infrastructure Support programme	Percentage	100%	new indicator	n/a	100% expenditure on the implementation of LED Infrastructure Support programme by 31 December 2025	n/a	100% expenditure on the implementation of LED Infrastructure Support programme by 31 December 2025	n/a	n/a	Corporate Services	R500 000.00	All 24 Wards		Expenditure Report from Finance	
KZN266-CMS-SO:24	CMS 5		To uplift communities and contribute to the alleviation of poverty by stimulating employment	Alignment with the provision of support to sector departments that address the challenges faced by the communities with regard to food security	Number of meetings attended to obtain progress on the implementation of food security programmes by Sector Departments	Number	4	4	0	4 meetings attended to obtain progress on the implementation of food security programmes by Sector Departments by 30 June 2026	1 meeting attended to obtain progress on the implementation of food security programmes by Sector Departments by 30 September 2025	1 meeting attended to obtain progress on the implementation of food security programmes by Sector Departments by 31 December 2025	1 meeting attended to obtain progress on the implementation of food security programmes by Sector Departments by 31 March 2026	1 meeting attended to obtain progress on the implementation of food security programmes by Sector Departments by 30 June 2026	Corporate Services	n/a	All 24 Wards		Invitations, Attendance Registers & Minutes	
KZN266-FS-SO 25	FS 2		To uplift communities and contribute to the alleviation of poverty by stimulating employment	Ensure that Bid Committees are inspired to give preference to previously disadvantaged individual owned companies when evaluating and adjudicating bids	Number of Bids awarded to previously disadvantaged individual owned companies	Number	10	5	0	10 Bids awarded to previously disadvantaged individual owned companies by 30 June 2026	3 Bids awarded to previously disadvantaged individual owned companies by 30 September 2025	4 Bids awarded to previously disadvantaged individual owned companies by 31 December 2025	2 Bids awarded to previously disadvantaged individual owned companies by 31 March 2026	1 Bids awarded to previously disadvantaged individual owned companies by 30 June 2026	Financial Services	n/a	All 24 Wards		Appointment letters	
KZN266-CMS-SO:26	CMS 6		To stimulate development of small businesses and co-operatives as a vehicle to increase employment levels	Enhance and develop entrepreneurial skills among the communities in the municipality	Number of Business Incubation Programs on selected Nodal Points conducted through SMME's Workshops	Number	2	n/a	0	2 Business Incubation Program on selected nodal points to be conducted through SMME's Workshops by 30 June 2026	n/a	1 Workshop conducted by 31 December 2025	n/a	1 Workshop conducted by 30 June 2026	Corporate Services	n/a	All 24 Wards		Invitations, Attendance Registers, & pictures	
<b>Municipal Institutional Development and Transformation</b>																				
KZN266-CMS-SO:27	CMS 7	KPA: Municipal Institutional Development and Transformation/ B2BPillar 5: Building Capable Local Government Institution	To ensure that all positions within the organogram of the Municipality are aligned to the IDP	Review, approve and implement the Municipality's Organogram	Date of review and approval of the Organogram for implementation in the 2026/2027 financial year	Date	31/05/2026	25/06/2025	n/a	Review and approval of the Organogram for implementation in the 2026/2027 financial year by 31 May 2026	n/a	n/a	Consultation with Departments, Consultation with the LLF by 31 March 2026	Council approval and adoption of stakeholder agreed organograms by 31 May 2026	Corporate Services	n/a	All 24 Wards		Correspondence to HOD's, Minutes of the LLF & Approved Organograms & Council Resolution	
KZN266-CMS-SO:28	CMS 8		To ensure that all positions within the organogram of the Municipality are aligned to the IDP	Compliance with Treasury Regulations regarding the salary budget for the Municipality	Number of Monthly submissions to Finance Department on Active & Inactive employees to be paid based on approved salary budget	Number	12	12	0	12 Monthly submissions to Finance Department on Active & Inactive employees to be paid based on approved salary budget by 30 June 2026	3 Monthly submissions to Finance Department on Active & Inactive employees to be paid based on approved salary budget by 30 September 2025	3 Monthly submissions to Finance Department on Active & Inactive employees to be paid based on approved salary budget by 31 December 2025	3 Monthly submissions to Finance Department on Active & Inactive employees to be paid based on approved salary budget by 31 March 2026	3 Monthly submissions to Finance Department on Active & Inactive employees to be paid based on approved salary budget by 30 June 2026	Corporate Services	n/a	All 24 Wards		Memo to Finance and Proof of submission	
KZN266-CMS-SO:29	CMS 9		To ensure that all positions within the organogram of the Municipality are aligned to the IDP	Development and Review of job descriptions for existing and new positions within the approved organogram in line with the IDP	Number of reports submitted to MM on the review and Development of Job Descriptions for existing and new positions	Number	1	1	0	1 Report submitted to MM on the review and Development of Job Descriptions for existing and new positions by 30 June 2026	n/a	n/a	n/a	1 Report submitted to MM on the review and Development of Job Descriptions for existing and new positions by 30 June 2026	Corporate Services	n/a	All 24 Wards		Report submitted to Municipal Manager on the Implementation of Job Evaluation Outcomes & Proof of submission	
KZN266-CMS-SO:30	CMS 10.1		To develop capacity within the Municipality for effective service delivery	Review and implement the recruitment and skills retention strategies	Date of review and approval of the Recruitment & Retention Strategy	Date	31/05/2026	28/05/2025	n/a	Review and approval of Recruitment & Retention Strategy by 31 May 2026	n/a	n/a	Submission of Draft to Local Labour Forum by 31 March 2026	Final approval by Council by 31 May 2026	Corporate Services	n/a	All 24 Wards		Minutes of the LLF, Council Resolution	
KZN266-TS-SO:31	TS 7		To develop capacity within the Municipality for effective service delivery	Reduction in the dependency on Consultants by ensuring on-going skills transfer	Date of submission to MM of a Close-out report reflecting the number of employees trained and acknowledged skills transferred	Date	30/06/2026	30/06/2025	n/a	Submission to MM of a Close-out report reflecting the number of employees trained and acknowledged skills transferred by 30 June 2026	n/a	n/a	n/a	Submission to MM of a Close-out report reflecting the number of employees trained and acknowledged skills transferred by 30 June 2026	Technical Services	n/a	All 24 Wards		Employee Training Close out report and Proof of submission to MM	
KZN266-CMS-SO:32	CMS 11.1		To develop capacity within the Municipality for effective service delivery	Ensure compliance with the Skills Development Act by implementing the Workplace Skills Plan	Number of staff members who attended training against Skills Development Plan (NQF rated / short courses)	Number	20	84	0	20 staff members who attended training against Skills Development Plan (NQF rated / short courses) by 30 June 2026	n/a	n/a	n/a	20 staff members who attended training against Skills Development Plan (NQF rated / short courses) by 30 June 2026	Corporate Services	R978 260,26	All 24 Wards		Invitations, Attendance Registers, Certificate of Attendance	
KZN266-CMS-SO:33	CMS 12	To transform the Municipality by implementation of Employment Equity principles	Implementation of the Employment Equity Plan by addressing in particular issues of gender and disability	Date Employment Equity Report submitted to Department of Labour	Date	31/01/2026	28/11/2024	n/a	Employment Equity Report submitted to Department of Labour by 31 January 2026	n/a	n/a	Employment Equity Report submitted to Department of Labour by 31 January 2026	n/a	Corporate Services	n/a	All 24 Wards		Proof of Submission to the Department of Labour		
<b>Good Governance and Public Participation</b>																				

IDP Alignment	Project Number	National KPA / B2B Pillars	Objectives	Strategies	Performance Indicator	Unit of Measure	Demand	Baseline	Backlogs	IDP 2025/2026					Responsible Department	Financial Implications	Ward	Status (Achieved/Not Achieved)	Measures taken to improve performance/Reason for Variance	POE Required
										Annual Target	Q1	Q2	Q3	Q4						
KZN266-CMS-SO:34	CMS 13		To promote good governance, accountability and transparency	Regular review, development of new policies, procedures and implementation of by-laws in compliance with local government legislation and regulations	Review of Records Management System & Registry Procedure Manual	Date	31/05/2026	28/05/2025	n/a	Review of Records Management System & Registry Procedure Manual by 31 May 2026	n/a	n/a	n/a	Review of Records Management System & Registry Procedure Manual by 31 May 2026	Corporate Services	n/a	All 24 Wards		Copy of Reviewed Policy & Council Resolution	
KZN266-CMS-SO:35	CMS 14.2		To promote good governance, accountability and transparency	Promotion of effective communication with internal and external stakeholders	Number of Monthly payments to the service provider for municipal branding & advertising	Number	12	12	0	12 Monthly payments of R5 573 475,52 to the service provider for municipal branding & advertising by 30 June 2026	3 Monthly payments of R1 393 368,88 to the service provider for municipal branding & advertising by 30 September 2025	3 Monthly payments of R1 393 368,88 to the service provider for municipal branding & advertising by 31 December 2025	3 Monthly payments of R1 393 368,88 to the service provider for municipal branding & advertising by 31 March 2026	3 Monthly payments of R1 393 368,88 to the service provider for municipal branding & advertising 30 June 2026	Corporate Services	R5 573 475,52	All 24 Wards		Invoices from the Service Provider & proof of payment	
KZN266-MM-SO:35	MM 1		To promote good governance, accountability and transparency	Promotion of effective communication with internal and external stakeholders	Number of Quarterly Cogta Circular 88 Templates submitted to Dept Cogta	Number	4	4	n/a	4 Quarterly Cogta Circular 88 Templates submitted to Dept of Cogta by 30 June 2026	1 Quarterly Cogta Circular 88 Templates submitted to Dept of Cogta by 30 September 2025	1 Quarterly Cogta Circular 88 Templates submitted to Dept of Cogta by 31 December 2025	1 Quarterly Cogta Circular 88 Templates submitted to Dept of Cogta by 31 March 2026	1 Quarterly Cogta Circular 88 Templates submitted to Dept of Cogta by 30 June 2026	Municipal Manager	n/a	All 24 Wards		COGTA Circular 88 Template & Proof of submission to the Dept of Cogta	
KZN266-FS-SO 35	FS 3		To promote good governance, accountability and transparency	Promotion of effective communication with internal and external stakeholders	Number of Section 71 Financial Reports submitted to Treasury	Number	12	12	0	12 Section 71 Reports Submitted to Treasury within 10 working days of the next month by 30 June 2026	3 Section 71 Reports Submitted to Treasury within 10 working days of the next month by 30 September 2025	3 Section 71 Reports Submitted to Treasury within 10 working days of the next month by 31 December 2025	3 Section 71 Reports Submitted to Treasury within 10 working days of the next month by 31 March 2026	3 Section 71 Reports Submitted to Treasury within 10 working days of the next month by 30 June 2026	Financial Services	n/a	All 24 Wards		Proof of submission of data strings (Actual Creditors, Actual Debtors, and Actual)	
KZN266-FS-SO 35	FS 3.1		To promote good governance, accountability and transparency	Promotion of effective communication with internal and external stakeholders	Number of Quarterly Financial Reports submitted to Treasury	Number	4	4	0	4 Quarterly Financial Reports to be submitted to Treasury by 30 June 2026	1 Quarterly Financial Reports to be submitted to Treasury by 30 September 2025	1 Quarterly Financial Reports to be submitted to Treasury by 31 October 2025	1 Quarterly Financial Reports to be submitted to Treasury by 31 January 2026	1 Quarterly Financial Reports to be submitted to Treasury by 30 April 2026	Financial Services	n/a	All 24 Wards		Proof of submission to Treasury (Proof of Data strings submission)	
KZN266-FS-SO 35	FS 3.2		To promote good governance, accountability and transparency	Promotion of effective communication with internal and external stakeholders	Number of Section 72 Financial Report submitted to Treasury	Number	1	1	0	1 Section 72 Financial Report to be submitted to Treasury by 25 January 2026	n/a	n/a	1 Section 72 Financial Report to be submitted to Treasury by 25 January 2026	n/a	Financial Services	n/a	All 24 Wards		Proof of submission to Treasury (Proof of Data Strings submission) and Council resolution	
KZN266-CMS-SO:36	CMS 15.2		To promote good governance, accountability and transparency	Strengthening the oversight structures of Council to effectively and efficiently undertake monitoring and evaluation	Number of Quarterly Council meetings convened and provision of secretariat	Number	8	12	0	8 Council meetings convened and provision of secretariat by 30 June 2026	2 Quarterly Council meeting convened and provision of secretariat by 30 September 2025	1 Quarterly Council meeting convened and provision of secretariat by 31 December 2025	3 Quarterly Council meeting convened and provision of secretariat by 31 March 2026	2 Quarterly Council meeting convened and provision of secretariat by 30 June 2026	Corporate Services	n/a	All 24 Wards		Notice, Circulation Registers, Attendance Registers/Minutes	
KZN266-CMS-SO:37	CMS 16		To promote good governance, accountability and transparency	Training and development of political office bearers and political structures in the operation of Council	Number of Councillors & Traditional Leaders who attended training (NQF rated / short courses) against the Skills Development Plan	Number	47	46	0	1 Training facilitated for Councillors & Traditional Leaders (short courses) against the Skills Development Plan by 30 June 2026	n/a	n/a	n/a	1 Training facilitated for Councillors & Traditional Leaders (short courses) against the Skills Development Plan by 30 June 2026	Corporate Services	R300 000.00	All 24 Wards		Invitations, Attendance Registers & Certificate of Attendance	
KZN266-MM-SO 38	MM 2		To promote good governance, accountability and transparency	Roll out of the performance management process to all Municipal staff.	Date of review and adoption of OPMS Policy Framework	Date	30/06/2025	28/05/2025	n/a	Review and Adoption of OPMS Policy Framework by 30 June 2026	n/a	n/a	n/a	Review and Adoption of OPMS Policy Framework by 30 June 2026	Municipal Manager	n/a	All 24 Wards		Reviewed OPMS Policy and Council Resolution.	
KZN266-MM-SO 39	MM 3		To promote good governance, accountability and transparency	Concluding of Performance Agreements in terms of Section 57 (2) (a) (i) of the Local Government: Municipal Systems Act, No 32 of 2000	Number of Signed Performance Agreements signed by Sec. 54/56 Managers annually	Number	7	7	0	7 Performance Agreements signed by Sec. 54/56 Managers annually by 31 July 2025	7 Performance Agreements signed by Sec. 54/56 Managers annually by 31 July 2025	n/a	n/a	n/a	Municipal Manager	n/a	All 24 Wards		Copies of signed Performance Agreements	
KZN266-MM-SO 40	MM 4		To promote good governance, accountability and transparency	Submission of Annual Performance Report in terms of Sec 46 of the MSA to AG, COGTA and Treasury	Date of Submission of Annual Performance Report for 2024/2025 to Auditor-General	Date	31/08/2025	31/08/2024	n/a	Submission of Annual Performance Report for 2024/2025 submitted to Auditor-General by 31 August 2025	Annual Performance Report for 2023/2024 submitted to Auditor-General by 31 August 2025	n/a	n/a	n/a	Municipal Manager	n/a	All 24 Wards		Copy of Annual Performance Report and proof of submission	
KZN266-MM-SO:41	MM 5		To promote good governance, accountability and transparency	Submission of Final Annual Report in terms of Sec 121 of the Local Government: Municipal Management Act No. 56 of 2003 to AG, COGTA & Treasury	Date of Submission of Final Annual Report to Council, AG, COGTA & Treasury	Date	31/03/2026	31/03/2025	n/a	Submission of Final Annual Report in terms of Sec 46 of the MSA to Council, AG, COGTA & Treasury by 31 March 2026	n/a	n/a	Submission of Final Annual Report in terms of Sec 46 of the MSA to Council, AG, COGTA & Treasury by 31 March 2026	n/a	Municipal Manager	n/a	All 24 Wards		Council Resolution and proof of submission to AG, COGTA & Treasury	
KZN266-MM-SO:41	MM 5.1		To promote good governance, accountability and transparency	Submission of Final Annual Report in terms of Sec 121 of the Local Government: Municipal Management Act No. 56 of 2003 to AG, COGTA & Treasury	Date of Submission of Oversight Report to Council, AG, COGTA & Treasury	Date	31/03/2026	31/03/2025	n/a	Submission of Oversight Report in terms of Sec 46 of the MSA to Council, AG, COGTA & Treasury by 31 March 2026	n/a	n/a	Submission of Oversight Report in terms of Sec 46 of the MSA to Council, AG, COGTA & Treasury by 31 March 2026	n/a	Municipal Manager	n/a	All 24 Wards		Council Resolution and proof of submission to AG, COGTA	
KZN266-MM-SO:42	MM 6		To promote good governance, accountability and transparency	Submission of Quarterly Performance Report in terms of Sec 52 (d) of the Local Government: Municipal Management Act No. 56 of 2003	Number of Quarterly Performance Reports submitted to Council	Number	4	4	n/a	4 Quarterly Performance Reports submitted to Council by 30 June 2026	1 Quarterly Performance Report submitted to Council by 30 September 2025 (Q4)	1 Quarterly Performance Report submitted to Council by 31 December 2025 (Q1)	1 Quarterly Performance Report submitted to Council by 31 March 2026 (Q2)	1 Quarterly Performance Report submitted to Council by 30 June 2026 (Q3)	Municipal Manager	n/a	All 24 Wards		Performance Report and Council Resolution	

IDP Alignment	Project Number	National KPA / B2B Pillars	Objectives	Strategies	Performance Indicator	Unit of Measure	Demand	Baseline	Backlogs	IDP 2025/2026					Responsible Department	Financial Implications	Ward	Status (Achieved/Not Achieved)	Measures taken to improve performance/Reason for Variance	POE Required
										Annual Target	Q1	Q2	Q3	Q4						
KZN266-MM-SO 43	MM 7		To promote good governance, accountability and transparency	Implementation of performance auditing as envisaged by the Municipal Systems Act and the Municipal Planning & Performance Regulations	Number of Audit and Performance Committee meetings scheduled and attended by Management	number	4	5	0	4 Audit and Performance Committee Meetings scheduled and attended by Management by 30 June 2026	1 Audit and Performance Committee Meetings scheduled and attended by Management by 30 September 2025	1 Audit and Performance Committee Meetings scheduled and attended by Management by 31 December 2025	1 Audit and Performance Committee Meetings scheduled and attended by Management by 31 March 2026	1 Audit and Performance Committee Meetings scheduled and attended by Management by 30 June 2026	Municipal Manager	R168 400.00	All 24 Wards		Agenda, Minutes and Attendance register	
KZN266-MM-SO 43	MM 7.1		To promote good governance, accountability and transparency	Implementation of performance auditing as envisaged by the Municipal Systems Act and the Municipal Planning & Performance Regulations	Number of Quarterly Performance Audit Reports submitted to the Audit & Performance Committee	Number	4	5	0	4 Quarterly Performance Audit Reports submitted to the Audit & Performance Committee by 30 June 2026	1 Quarterly Performance Audit Report submitted to the Audit & Performance Committee by 30 September 2025 (Q4)	1 Quarterly Performance Audit Report submitted to the Audit & Performance Committee by 31 December 2025 (Q1)	1 Quarterly Performance Audit Report submitted to the Audit & Performance Committee by 31 March 2026 (Q2)	1 Quarterly Performance Audit Report submitted to the Audit & Performance Committee by 30 June 2026 (Q3)	Municipal Manager	n/a	All 24 Wards		Agenda, Minutes and Attendance register	
KZN266-MM-SO 44	MM 8		To promote good governance, accountability and transparency	Management of Risk within the structures and operations of the Municipality	Date of Annual Risk Assessment (Operational, Fraud and IT) is conducted	Date	30/06/2026	30/06/2025	n/a	Annual Risk Assessment (Operational, Fraud and IT) conducted by 30 June 2026	n/a	n/a	n/a	Annual Risk Assessment (Operational, Fraud and IT) conducted by 30 June 2026	Municipal Manager	n/a	All 24 Wards		Attendance Registers	
KZN266-CMS-SO:45	CMS 19		Placing the primary focus on addressing the needs of communities within the Municipality	Training and development of community structures (wards committees) to support good governance	Date of Ward Committees training conducted	Date	30/06/2026	11/07/2024	n/a	Ward Committees training be conducted by 30 June 2026	n/a	n/a	n/a	Ward Committees training be conducted by 30 June 2026	Corporate Services	n/a	All 24 Wards		Invitation, Attendance registers and Pictures	
KZN266-CMS-SO:46	CMS 20.1		Placing the primary focus on addressing the needs of communities within the Municipality	Strengthening of public participation mechanisms in compliance with appropriate local government legislation and regulations	Number of Monthly payments of stipends of R1 300.00 per meeting attended per Ward Committee Member	Number	12	12	n/a	12 Monthly Payments of stipends of R4 032 000.00 per meeting attended per Ward Committee Member by 30 June 2026	3 Monthly Payments of stipends of R1 008 000.00 per meeting attended per Ward Committee Member by 30 September 2025	3 Monthly Payments of stipends of R1 008 000.00 per meeting attended per Ward Committee Member by 31 December 2025	3 Monthly Payments of stipends of R1 008 000.00 per meeting attended per Ward Committee Member by 31 March 2026	3 Monthly Payments of stipends of R1 008 000.00 per meeting attended per Ward Committee Member by 30 June 2026	Corporate Services	R4 032 000.00	All 24 Wards		Signed Copy of Schedule of payments & proof of payment	
KZN266-CMS-SO:46	CMS 20.3		Placing the primary focus on addressing the needs of communities within the Municipality	Strengthening of public participation mechanisms in compliance with appropriate local government legislation and regulations	Date of holding of "Taking Council to the People" event	Date	30/06/2026	28/05/2025	n/a	Holding of "Taking Council to the People" event by 31 May 2026	n/a	n/a	n/a	Holding of "Taking Council to the People" event by 31 May 2026	Corporate Services	R434 872.61	All 24 Wards		Invitations, Attendance Registers and Pictures	
KZN266-CMS-SO:47	CMS 21		Placing the primary focus on addressing the needs of communities within the Municipality	To ensure the inculcation of a customer care approach to the municipal administration	Number of Monthly Recorded & processed Customer Complaints/Compliments in the Complaints Register	Number	12	12	0	12 Monthly Recorded & processed Customer complaints/Compliments in the Complaints Register by 30 June 2026	3 Monthly Recorded & processed Customer complaints/Compliments in the Complaints Register by 30 September 2025	3 Monthly Recorded & processed Customer complaints/Compliments in the Complaints Register by 31 December 2025	3 Monthly Recorded & processed Customer complaints/Compliments in the Complaints Register by 31 March 2026	3 Monthly Recorded & processed Customer complaints/Compliments in the Complaints Register by 30 June 2026	Corporate Services	n/a	All 24 Wards		Complaints Register Report from the System	
KZN266-CMS-SO:47	CMS 21.1		Placing the primary focus on addressing the needs of communities within the Municipality	To ensure the inculcation of a customer care approach to the municipal administration	Date Customer Satisfaction Survey is Conducted	Date	30/06/2026	August 2024-May 2025	n/a	Customer Satisfaction Survey be Conducted by 30 June 2026	n/a	n/a	n/a	Customer Satisfaction Survey Conducted by 30 June 2026	Corporate Services	n/a	All 24 Wards		Report on Customer Satisfaction Survey Conducted	
KZN266-FS-SO 48	FS 5		To ensure that the municipality performs its core functions effectively and efficiently in line with MSCOA Regulations	Prioritisation of departmental core functions to realise the municipality's goals	Number of Quarterly Report-backs on the implementation of Mscoa submitted to Council by Head of Department to Council	Number	4	4	0	4 Quarterly Report-backs on the implementation of Mscoa submitted to Council by Head of Department by 30 June 2026	1 Quarterly Report-back on the implementation of Mscoa submitted to Council by HOD by 30 September 2025 (Q4)	1 Quarterly Report-back on the implementation of Mscoa submitted to Council by HOD by 31 December 2025 (Q1)	1 Quarterly Report-back on the implementation of Mscoa submitted to Council by HOD by 301 March 2026 (Q2)	1 Quarterly Report-back on the implementation of Mscoa submitted to Council by HOD by 30 June 2026 (Q3)	Financial Services	n/a	All 24 Wards		Quarterly Report & Council Resolution	
KZN266-FS-SO 49	FS 6		To ensure that the municipality performs its core functions effectively and efficiently in line with MSCOA Regulations	Identification, prioritisation, acquisition and maintenance of municipal assets	Number of Verification of Investment Property Register conducted	Number	2	2	R0.00	2 Investment Property Register Verification to be done by 30 June 2026	n/a	1 Investment Property Register Verification to be done by 31 December 2025	n/a	1 Investment Property Register Verification to be done by 30 June 2026	Financial Services	n/a	All 24 Wards		Property Register	
KZN266-DPL-SO 51	DPL 7		Promotion of integrated and coordinated development within the Municipality	All development within the Municipality is guided by the IDP	Number of IDP Forums / Stakeholder Engagements held	Number	31/05/2025	09/04/2025	n/a	1 IDP Forum /Stakeholder Engagement held by 31 May 2026	n/a	n/a	n/a	1 IDP Forum /Stakeholder Engagement held by 31 May 2026	Planning and Development	R200 000.00	All 24 Wards		Attendance Registers and Minutes of the IDP Forum/Stakeholders	
KZN266-DPL-SO 52	DPL 7.1		Promotion of integrated and coordinated spatial development within the municipality	Development of Building Bylaw	Number of awareness campaigns conducted on illegal developments	Number	1	new indicator	0	Conduct 4 awareness campaigns on Building by 30 June 2026	1 awareness campaign conducted on Building by 30 September 2025	1 awareness campaign conducted on Building by 31 December 2025	1 awareness campaign conducted on Building by 31 March 2026	1 awareness campaign conducted on Building by 30 June 2026	Planning and Development	n/a	All 24 Wards		Proof of awareness campaigns	
<b>Municipal Financial Viability and Management</b>																				
KZN266-FS-SO 53	FS 7		To ensure that the municipality remains Financially viable.	Development and Implementation of measures to expand revenue base	Date of Review and adoption by Council of the Revenue Enhancement Strategy	Date	31/05/2024	28/05/2025	n/a	Review and adoption by Council of the Revenue Enhancement Strategy by 31 May 2026	n/a	n/a	n/a	Review and adoption by Council of the Revenue Enhancement Strategy by 31 May 2026	Financial Services	n/a	All 24 Wards		Council Resolution	
KZN266-FS-SO 54	FS 8		To ensure that the municipality remains Financially viable.	Development and implementation of measures to reduce the level of customer debt owed to the Municipality	Reduction of debt owed by customers who have signed Acknowledgement Of Debt	Rand Value	R1 500 000.00	R1 512 967.81	n/a	Reduction of Debt amounting to R1 500 000.00 owed by customers on a quarterly basis by 30 June 2026	Reduction of Debt owed by customers by R375 000.00 by 30 September 2025	Reduction of Debt owed by customers by R375 000.00 by 31 December 2025	Reduction of Debt owed by customers by R375 000.00 by 31 March 2026	Reduction of Debt owed by customers by R375 000.00 by 30 June 2026	Financial Services	R1 500 000.00	All 24 Wards		Acknowledgement Of Debt Report, List of paid accounts	

IDP Alignment	Project Number	National KPA / B2B Pillars	Objectives	Strategies	Performance Indicator	Unit of Measure	Demand	Baseline	Backlogs	IDP 2025/2026					Responsible Department	Financial Implications	Ward	Status (Achieved/Not Achieved)	Measures taken to improve performance/Reason for Variance	POE Required
										Annual Target	Q1	Q2	Q3	Q4						
KZN266-FS-SO 54	FS 8.1	Management/ B2B Pillar 4: Sound Financial Management	To ensure that the municipality remains Financially viable.	Development and implementation of measures to reduce the level of customer debt owed to the Municipality	Reduction of debt owed by customers through implementation of Debt and Credit Control Policy.	Rand Value	R5 000 000.00	R8 491 626.00	n/a	Reduction of Debt amounting to R5000 000.00 owed by customers on quarterly basis by 30 June 2026	Reduction of Debt owed by customers by R2 000 000.00 by 30 September 2025	Reduction of Debt owed by customers by R1 000 000.00 by 31 December 2025	Reduction of Debt owed by customers by R1 000 000.00 by 31 March 2026	Reduction of Debt owed by customers by R1 000 000.00 by 30 June 2026	Financial Services	R5 000 000.00	All 24 Wards		Age Analysis	
KZN266-PS-SO 55	PS 7.1		To ensure that the municipality remains financially viable	To effectively and efficiently manage the municipality's cash flow	Collection of budgeted Revenue for the Directorate from traffic fines for 2025/2026 financial year amounting to R100 000.00	Rand Value	R500 000.00	R172 500.00	n/a	Collection of budgeted Revenue for the Directorate from traffic fines for 2025/2026 financial year amounting to R500 000 by 30 June 2026	n/a	Collected budgeted revenue from traffic fines amounting to R250 000.00 by 31 December 2024	n/a	Collected budgeted revenue from traffic fines amounting to R250 000.00 by 30 June 2025	Protection Services	R500 000.00	All 24 Wards		Income & Expenditure Reports	
KZN266-PS-SO 55	PS 7.2		To ensure that the municipality remains financially viable	To effectively and efficiently manage the municipality's cash flow	Collected budgeted revenue from Learner's and License Fees amounting to R2 500 000	Rand Value	R2 500 000.00	R174 200	n/a	Collected budgeted revenue from Learner's and License Fees amounting to R2 500 000 by 30 June 2026	n/a	Collected budgeted revenue from Learner's and License Fees amounting to R1 250 000.00 by 31 December 2025	n/a	Collected budgeted revenue from Learner's and License Fees amounting to R1 250 000.00 by 30 June 2026	Protection Services	R2 500 000.00	All 24 Wards		Income & Expenditure Reports	

IDP Alignment	Project Number	National KPA / B2B Pillars	Objectives	Strategies	Performance Indicator	Unit of Measure	Demand	Baseline	Backlogs	IDP 2025/2026					Responsible Department	Financial Implications	Ward	Status (Achieved/Not Achieved)	Measures taken to improve performance/Reason for Variance	POE Required
										Annual Target	Q1	Q2	Q3	Q4						
KZN266-FS-SO 55	FS 9.3	KPA: Municipal Financial Viability at	To ensure that the municipality remains financially viable	To effectively and efficiently manage the Municipality's Cash Flow	Number of Monthly salary deductions and contributions paid over by the due date	Date	12	12	0	Collection of R136 000 000.00 on the budgeted revenue for the Directorate by 30 June 2026	Collection of R22 666 666.66 the budgeted revenue for the Directorate by 30 September 2025	12 Monthly Payments of R23 388 656.31 for Salary Deductions and Contributions paid by the due date by 31 December 2025	3 Monthly Payments of R23 388 656.31 for Salary Deductions and Contributions paid by the due date by 31 March 2026	3 Monthly Payments of R23 388 656.31 for Salary Deductions and Contributions paid by the due date by 30 June 2026	Financial Services	R93 554 625,26	All 24 Wards		Bank-it Report	
KZN266-FS-SO 56	FS 10		Ensure the maintenance of sound financial practices	Establishment and regular review of internal control procedures and controls	Date of Review and adoption by Council of Financial Policies and procedures	Date	31/05/2026	28/05/2025	0	Review and adoption by Council of Financial Policies and procedures by 31 May 2026	n/a	n/a	n/a	Approved Financial Policies and Procedures by 31 May 2026	Financial Services	n/a	All 24 Wards		Council Resolution	
KZN266-FS-SO 58	FS 11		Ensure the maintenance of sound financial practices	To work towards obtaining a Clean Audit Report from the Auditor-General	Date of submission for audit purposes of the Annual Financial Statements for the 2024/2025 financial year to the Auditor-General	Date	31/08/2025	31/08/2025	n/a	Submission of the Annual Financial Statements for the 2024/2025 financial year to the Auditor-General by 31 August 2025	Submission of the Annual Financial Statements for the 2024/2025 financial year to the Auditor-General by 31 August 2025	n/a	n/a	n/a	Financial Services	n/a	All 24 Wards		Proof of submission to Auditor-General	
KZN266-FS-SO 59	FS 12		Alignment of the operating and capital budget with the priorities reflected in the IDP	Ensuring that there is synergy between the strategic planning and financial planning functions within the Municipality	Date of the Adjustment Budget approval by Council	Date	28/02/2026	26/02/2025	n/a	Adjustment Budget be approved by Council by 28 February 2026	n/a	n/a	Adjustment Budget be approved by Council by 28 February 2026	n/a	Financial Services	n/a	All 24 Wards		Council Resolution and proof of submission	
<b>Spatial and Environmental</b>																				
KZN266-DPL-SO 60	DPL 10		Promotion of integrated and coordinated spatial development within the municipality	Approve and Implement the reviewed SDF	Preparation and adoption of the Spatial Development Framework	Date	30/06/2026	28/05/2025		Preparation and adoption of the Spatial Development Framework by 31 May 2026	Prepare an Inception Report submitted by 30 September 2025	Prepare Draft SDF, Advert of Draft SDF by 31 December 2025	Adoption of the Draft SDF by Council by 31 March 2026	Adoption of the Final SDF by Council by 31 May 2026	Planning and Development	R350 000,00	All 24 Wards		Inception report, Draft SDF, Advert, Draft SDF, Final SDF, Council Resolution	
KZN266-DPL-SO 62	DPL12		Promotion of integrated and coordinated spatial development within the municipality	Ensure efficient, accurate and completeness of Data Collection for MIG, LED and Community Services Projects	Date of completion of data capturing for all MIG, LED and Community projects and updating municipal geodata base	Date	30/06/2026	31/05/2025	n/a	Completion of data capturing for all MIG, LED and Community projects and updating municipal geodata base by 31 May 2026	Capturing of municipal projects and updating municipal geodata base by 30 September 2025	Prepare Project workplan by 31 December 2025	Progress Report on the registration of CBD subdivided properties at SG's office by 31 March 2026	Submission of proposed Diagrams to Surveyor General for approval by 30 June 2026	Planning and Development	R260 869,57	12		Appointment Letter, Project workplan, Progress Reports, proof of submission to Saveyoy General's office	
KZN266-CS-SO: 65	CS 12		To ensure that the Municipality's development strategies and projects take cognizance of environmentally sensitive areas and promote the protection of environmental assets	Develop and implement programmes and projects that address the environmental challenges, including those presented by Climate Change impacts, faced by the Municipality	Date Holding of Environmental programmes	Date	30/06/2026	30/06/2025	n/a	Environmental Programmes held in 24 Wards by 30 June 2026	n/a	Environmental Programmes held in 8 Wards by 31 December 2025	Environmental Programmes held in 8 Wards by 31 March 2026	Environmental Programmes held in 8 Wards by 30 June 2026	Community Services	R104 347,00	All 24 Wards		Invitations, Attendance Register & Photos	
KZN266-CS-SO: 65	CS 12.1		To ensure that the Municipality's development strategies and projects take cognizance of environmentally sensitive areas and promote the protection of environmental assets	Develop and implement programmes and projects that address the environmental challenges, including those presented by Climate Change impacts, faced by the Municipality	Date of holding of Environmental Week	Date	30/06/2026	05/06/2025	n/a	Environmental Week held by 05 June 2026	n/a	n/a	n/a	Holding of environmental week by 05 June 2025	Community Services	R100 000,00	All 24 Wards		Invitations, Attendance Register & Photos	
KZN266-CS-SO: 65	CS 12.2		To ensure that the Municipality's development strategies and projects take cognizance of environmentally sensitive areas and promote the protection of environmental assets	Develop and implement programmes and projects that address the environmental challenges, including those presented by Climate Change impacts, faced by the Municipality	Date of holding of Arbor Day	Date	30/09/2025	26/09/2025	n/a	Arbor Day held by 26 September 2025	Arbor Day held on 04 September 2025	n/a	n/a	n/a	Community Services	R120 000	All 24 Wards		Invitations, Attendance Register & Photos	
KZN266-CS-SO: 66	CS 13		To ensure that the Municipality's development strategies and projects take cognizance of environmentally sensitive areas and promote the protection of environmental assets	Development and implementation of programme for Alien Weed Eradication	Number of Monthly Reports on the Implementation of the Alien Plant eradication programme submitted to Municipal Manager	Number	12	12	0	12 Monthly Reports on the Implementation of the Alien Plant Eradication Programme submitted to Municipal Manger by 30 June 2026	3 Monthly Report on the implementation of the Alien Plant Eradication Programme submitted to the Municipal Manager HOD by 30 September 2025	3 Monthly Reports on the Implementation of the Alien Plant Eradication Programme submitted to Municipal Manger by 31 December 2025	3 Monthly Reports on the Implementation of the Alien Plant Eradication Programme submitted to Municipal Manger by 31 March 2026	3 Monthly Reports on the Implementation of the Alien Plant Eradication Programme submitted to Municipal Manger by 30 June 2026	Community Services	n/a	All 24 Wards		Monthly Reports on the Implementation of the Alien Plant Eradication Programme submitted to Municipal Manager	